# Product Specifications Manual SP700 Series

Rev. No. 0.14 Star Micronics Co., Ltd. Special Products Operating Division

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# 1. GENERAL DESCRIPTION

The SP700 series printers are serial impact dot matrix printers used as an electronic device at POS, data recording devices and bank terminal peripheral devices.

#### 1.1 Features

- Dot Impact Type Receipt Printer The impact method enables printing of copies.
- 2) Graphics

Equipped with a 9 - pin head (SP712/SP742) or an 18 - pin head (SP717/SP747) and a stepping motor for paper feed drive. The printer is capable of a variety of prints, including graphics and Chinese characters.

3) Logical Seeking Control

Equipped with a stepping motor for carriage drive, and corresponds to bidirectional printing using logical seeking.

If using the 18 - pin head model, throughput for printing Chinese characters will be dramatically improved over the 9 - pin head models.

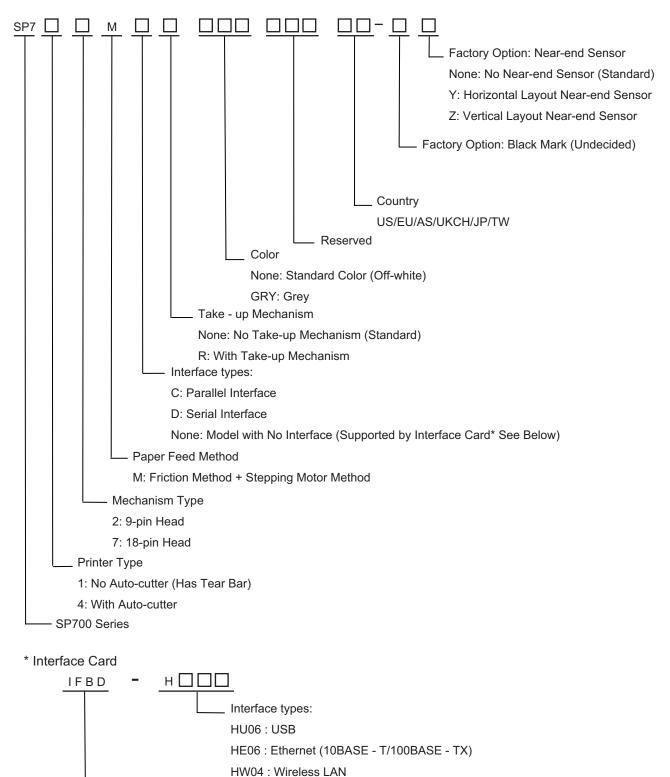
4) Paper Insertion

Employs a drop - in method for easy paper insertion. Ribbon cassette is structured for easy mounting/dismounting.

- Black Mark Black mark sensor is standard. TOP control enables positioning of the printing position on format paper.
- 6) Commands Conforms to emulation for both STAR standard commands and ESC/POS system commands.
- 7) Code Pages Conforms to an abundance of country code pages.
- 8) There are two types of standard interface models. Models without an interface can use three types of interfaces by combining with the optional interface card.
   Serial interface: Conforms to RS 232C
   Parallel interface conforms to IEEE 1284 bidirectional parallel interface standards (compatible mode/nibble mode) to handle bidirectional communication.
   The optional interface card supports USB, Ethernet (cable LAN) and wireless LAN.
- External device drive circuits
   The printer employs two drive circuits for drive of peripheral devices, such as cash drawers.
- Auto cutter Models: (SP742, SP747, SP742R, SP747R)
   Both partial and full cuts are possible by changing the mounting position.
- 11) Models with a take up mechanism (SP712R, SP717R, SP742R, SP747R)
- 12) Employs universal power supply Built - in switching type universal power supply
- 13) Set the following units with options.
  - Vertical layout unit
  - Wall hanging kit
  - External Buzzer unit



### 1.2 Model Name Display Directions



— IFBD Series



# 2. GENERAL SPECIFICATIONS

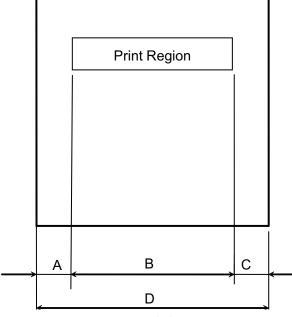
# 2.1 Printing Specifications

1) 2)	Printing Method: Print Head:	Serial dot impact method 9 pin or 18-pin (wire diam	leter: 0.3 mm)
		Has a thermistor	
3)	Printing Direction:	Bi - directional/Uni - direc	
4)	Printing Speed:	Maximum 4.71 lines pe	
			ous printing for 76 mm paper)
		Maximum 4.53 lines pe	er second
		(42 columns of continu	ous printing for 76 mm paper)
		Maximum 5.58 lines pe	er second
		(32 columns of continu	ous printing for 57.5 mm paper)
		Maximum 4.90 lines pe	er second
		(38 columns of continu	ous printing for 69.5 mm paper)
5)	Printing Format:	42 positions (76 mm pape	er, 7 x 9 font, no space between characters)
		32 positions (57.5 mm pa	per, 7 x 9 font, no space between characters)
6)	Printing Format:	Character Configuration	7 (Half) x 9 dots, 5 x 9 dots
		Character Pitch	1.5 mm (when using 7x 9 fonts)
		Character Dimensions	(See section 2.2. Character Specifications)
		Dot Spacing	0.30 mm (in the horizontal direction)
			0.353 mm (in the vertical direction)
7)	Total Dot Count:	210 Dots (420 position	, ,
8)	Printing Width:	63 mm (when using 76	mm paper)
		57 mm (when using 69	.5 mm paper)
		45 mm (when using 57	.5 mm paper)
9)	Paper Feed:	Paper Feed Drive Meth	
		Friction method using s	stepping motor drive
		Paper Feed Pitch:	0.176 mm (1/144 inches)
		Paper feed time:	39.25 ms
			(4.23 mm, when line feed is 1/6 inches)
		Paper Feed Speed	Maximum 141 mm per second
			[5.556 inches/second] (when feeding continuously)

10) Printing Region:

	76 mm	Paper	69.5 mr	n Paper	57.5 mr	n Paper
Dot count per line (dpl)	210	200	190	180	160	150
A: Left Margin	6.5	8	6	9.5	3.5	6
B: Printing Region	63	60	57	54	48	45
C: Right Margin	6.5	8	6.5	6.5	6.5	6.5
D: Paper Width	76	76	69.5	69.5	57.5	57.5

(mm)



2-1



## 2.2 Character Specifications

#### 1) Character Type and Count

#### [Standard Specifications]

Character	STAR Mode	ESC/POS Mode
English Language Characters (ASCII)	95 Characters	95 Characters
Expanded Graphics	128 characters x 40 pages	128 characters x 9 pages
International Characters	46 Characters	37 Characters

#### [Chinese Specifications]

Character	STAR Mode	ESC/POS Mode
English Language Characters (ASCII)	95 Characters	95 Characters
Expanded Graphics	None	128 Characters ×9 Pages
International Characters	46 Characters	37 Characters
(Chinese Characters) GB18030-2000 (*1)	22013 Characters	22013 Characters

#### (\*1) Only two-byte codes

Coded area/Chinese character area: 21887 Characters User defined area: 126 Characters

#### [Japanese Specifications]

	1	1
Character	STAR Mode	ESC/POS Mode
English characters (ASCII)	95 Characters	95 Characters
Expanded Graphics	128 Characters	128 characters x 9 pages
International Characters	46 Characters	37 Characters
(Chinese Characters) JIS First Standard Chinese Characters	3489 Characters	3489 Characters
JIS Second Standard Chinese Characters	3390 Characters	3390 Characters
Special Symbols	83 Characters	83 Characters
Single Byte Characters	282 Characters	None

\* JIS First and Second Standards conform to JIS X 0208-1990/1997.

\* Chinese characters support Shift JIS code.

[Taiwan Specifications]

Character	STAR Mode	ESC/POS Mode
English Language Characters (ASCII)	95 Characters	95 Characters
Expanded Graphics	None	128 Characters ×9 Pages
International Characters	46 Characters	37 Characters
(Chinese Characters) BIG5	13710 Characters	13710 Characters



#### Character Configuration and Sizes (Excluding Space Between Characters)

#### STAR Mode:

Mode	Mode Font Type		Character Size (H x V)
	ANK	7 (Half) x 7	1.2 × 2.42
7×9	Block Graphics	9 (Half) x 8	1.5 × 2.77
	IBM Graphics	9 (Half) x 12	1.5 × 4.18
	ANK	5×7	1.5 × 2.42
5×9 (2P=1)	Block Graphics	6×8	1.8 × 2.77
	IBM Graphics	6×12	1.8 × 4.18
	ANK	5×7	2.1 × 2.42
5×9 (3P=1)	Block Graphics	6×8	2.55 × 2.77
	IBM Graphics	6×12	2.55 × 4.18
Chinese Character	Two Byte Chinese Characters	16 (Half) x 16 (Half)	2.55 × 2.95
Chinese Character	Single Byte Characters	8 (Half) x 16 (Half)	1.35 × 2.95

#### ESC/POS Mode:

Mode:	Mode: Font Type		Character Size (H x V)	
	ANK	7 (Half) x 7	1.2 × 2.42	
7×9	Block Graphics		4 5 × 0 77	
	IBM Graphics	9 (Half) x 8	1.5 × 2.77	
	ANK	5×7	1.5 × 2.42	
5×9	Block Graphics	00	4.00.77	
	IBM Graphics	6×8	1.8 × 2.77	
Chinese Character Two Byte Chinese Characters		16 (Half) x 16 (Half)	2.55 × 2.95	



3) Character Sets

STAR	Mode
------	------

: Normal (For Overseas Standard/For Japan Domestic)

: Katakana

- IBM Character Set #1
- : Code Page 437 (USA, Standard Europe) (IBM Character Set #2)
- : Code Page 858 (Multilingual) [\*]
- : Code Page 852 (Latin 2)
- Code Page 860 (Portuguese)
- : Code Page 861 (Icelandic)
- Code Page 863 (Canadian French)
- : Code Page 865 (Nordic)
- : Code Page 866 (Cyllic Russian)
- : Code Page 855 (Cyllic Bulgarian) [\*]
- : Code Page 857 (Turkish) [\*]
- Code Page 862 (Hebrew) [\*]
- : Code Page 864 (Arabic) [\*]
- : Code Page 737 (Greek)
- : Code Page 851 (Greek)
- : Code Page 869 (Greek) [\*]
- : Code Page 928 (Greek)
- : Code Page 772 (Lithuanian)
- Code Page 774 (Lithuanian)
- : Code Page 874 (Thai)
- : Code Page 1252 (Windows Latin -1) [\*]
- : Code Page 1250 (Windows Latin -2) [\*]
- Code Page 1251 (Windows Cyrillic) [\*]
- : Code Page 3840 (IBM Russian)
- : Code Page 3841 (Gost)
- : Code Page 3843 (Polish)
- : Code Page 3844 (CS 2)
- : Code Page 3845 (Hungarian)
- : Code Page 3846 (Turkish)
- Code Page 3847 (Brazil ABNT)
- Code Page 3848 (Brazil ABICOMP)
- : Code Page 1001 (Arabic)
- : Code Page 2001 (Lithuanian KBL)
- : Code Page 3001 (Estonian -1)
- Code Page 3002 (Estonian -2)
- : Code Page 3011 (Latvian -1)
- : Code Page 3012 (Latvian -2)
- : Code Page 3021 (Bulgarian)
- : Code Page 3041 (Maltese)
- : Thai Code Page 42 (Thai)
- : Thai Code Page 11 (Thai)
- : Thai Code Page 13 (Thai)
- : Thai Code Page 14 (Thai)
- : Thai Code Page 16 (Thai)
- : Thai Code Page 17 (Thai)
- : Thai Code Page 18 (Thai)

#### [\*] Handles European characters

\* Only normal for character sets in Chinese specification (DBCS) when in STAR mode.



ESC/POS Mode

: Page 0 (PC 437)

- : Page 1 (Katakana)
- : Page 2 (PC 858) [\*]
- : Page 3 (PC 860)
- : Page 4 (PC 863)
- : Page 5 (PC 865)
- : Page 16 (PC 1252)
- : Page 17 (PC 866)
- : Page 18 (PC 852)
- : Thai Code Page 42 (Thai)
- : Thai Code Page 11 (Thai)
- : Thai Code Page 13 (Thai)
- : Thai Code Page 14 (Thai)
- : Thai Code Page 16 (Thai)
- : Thai Code Page 17 (Thai)
- : Thai Code Page 18 (Thai)

[\*] Handles European characters

#### 2.3 NV Logo Specifications

Function that stores logo images in the printer's non-volatile memory and calls one image up for printing using the logo print command. (\*)

- Logo memory capacity: 256 K bytes (Data region: 258, 048 bytes)
- Maximum number of registered logos: 255
- \* The NV bit image is the same function.



#### 2.4 Paper Specifications

2.4.1 Tear Bar, Auto-cutter Specifications (Only with Horizontal Layout) \*Only with horizontal layout

Туре	Regular roll paper (1 ply)		* Non-carbon roll paper (2 ply and 3 ply)	
	Paper W	dth: 76 ±0.5 mm (3	3.0 inches); Paper Width: 69.5±0.5 mm (2.75 inches); Paper Width:	
Paper Width	57.5 ±0.5	mm (2.25 inches)	)	
	Take-up	Width: 76+1 - 0.5 mn	n; Take-up Width: 69.5+1 - 0.5 mm; Take-up Width: 57.5+1 - 0.5 mm	
Take - up Reel Diameter	Max. 85 mm (3.35 inches)		Max. 85 mm (3.35 inches)	
		Two-ply	Original + 1 copies • Max. total thickness of 0.14mm combining 0.05 to 0.08 mm (thickness of one sheet) • Thickness of upper sheet must not be thicker than the thickness of the lower sheet. Recommended Paper: • Types: Mitsubishi NCR paper super • Paper Thickness: Upper paper N40 (paper thickness 0.06 mm); Lower paper N60 (paper thickness 0.08 mm)	
Paper Thickness	0.06 mm to 0.10 mm	Three-ply	Original +2 copies • Max. total thickness of 0.2 mm combining 0.05 to 0.08 mm (thickness of one sheet) • Thickness of upper sheet: t1 • Thickness of middle sheet: t2 • Thickness of lower sheet: t3 Then: t1 ≤ t2 < t3. Recommended Paper: • Types: Mitsubishi NCR paper super • Paper Thickness: Upper paper N40 (paper thickness 0.06 mm) Middle paper N40 (paper thickness 0.06 mm) Lower paper N60 (paper thickness 0.08 mm)	
Roll Core Diameter		Outer E	Diameter: 18 ±1 mm; Inner Diameter: 12 ±1 mm	
Others		Paper ends must not be glued or taped to the core or folded.		

Notes:

- When using 69.5 mm or 57.5 mm width paper, use the accessory roll paper guide.
   See section 2.13.3 Roll Paper Guide Mounting Diagram for details on mounting the guide.
- (2) See section 2.4 Black Mark Specifications for details regarding black mark paper.
- (3) Paper specifications when using the printer in a vertical layout (including wall-hanging) format, this is limited to the normal roll paper width 76/69.5 mm listed above, single-ply and two-ply.
- (4) When using Auto-cutter specifications, the specifications for the roll paper are limited to normal, single-ply roller paper.



# 2.4.2 Take-up Mechanism Specifications

Туре	Regular roll paper (1 ply)	Non-carbon Roll Paper (Two-ply)	
Paper Width	Paper Width: 76 ±0.5 mm (3.0 inches); Paper Width: 69.5±0.5 mm (2.75 inches); Paper Width: 57.5 ±0.5 mm (2.25 inches)		
	Take-up Width: 76+1 - 0.5 mm; Take-up Width: 69.5+1 - 0.5 mm; Take-up Width: 57.5+1 - 0.5 mm		
Take - up Reel Diameter	Max. 60 mm (2.36 inches)	Max. 85 mm (3.35 inches)	
Paper Thick- ness	0.06mm to 0.085mm	Original +1 copies • Max. total thickness of 0.14mm combining 0.05 to 0.08 mm (thickness of one sheet) • Thickness of upper sheet must not be thicker than the thickness of the lower sheet. Recommended Paper: • Types: Mitsubishi NCR paper super • Paper Thickness: Upper paper N40 (pa- per thickness 0.06 mm); Lower paper N60 (paper thickness 0.08 mm)	
Roll Core Diameter	Outer Diameter: 18 ±1 mm; Inner Diameter: 12 ±1 mm		
Others	Paper ends must not be glued or taped to the core or folded.		



#### 2.5 Black Mark Specifications

#### 2.5.1 Overview of the Black Mark Sensor

The SP700 series printers are standardly equipped with one reflective photo-interrupter type sensor for detecting the black mark on the recording paper transport path.

This sensor is mounted to a position to detect black marks at the right edge of the printing side (paper feed side) of 76 mm/57.5 mm paper. With a factory option setting, it is possible to mount to two other positions on the printing side, and three positions on the back side, Also, for front side, there are factory option settings for mounting on the paper discharge side. However, this manual does not describe specifications relating to mounting at the paper discharge side.

#### 2.5.2 Dimensions, Positions and Printing Ranges of Black Marks

See the figure on the following page for reference regarding the dimensions, positions and printing ranges of black marks. The figure shows a 127 mm black mark pitch.

#### 2.5.3 Black Mark PCS Value

The PCS value of black marks to be printed should be Min. 0.9.

The PCS value of black marks can cause page skipping problems or improper page length detection if they do not meet the aforementioned specifications. This specification must always be observed.

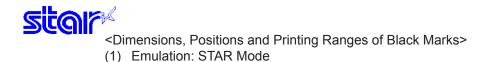
#### 2.5.4 How to Use TOF

To achieve a top of form using black marks, always set the memory switch 1-8 to "1."

Press the FEED switch to issue the command. Also, by changing the memory switch settings, you can make more details settings for operating conditions, such as selecting TOF when auto-loading paper, the length of the TOF (printing starting position or the cutting position), or selecting TOF when recovering back online (ESC/POS only).

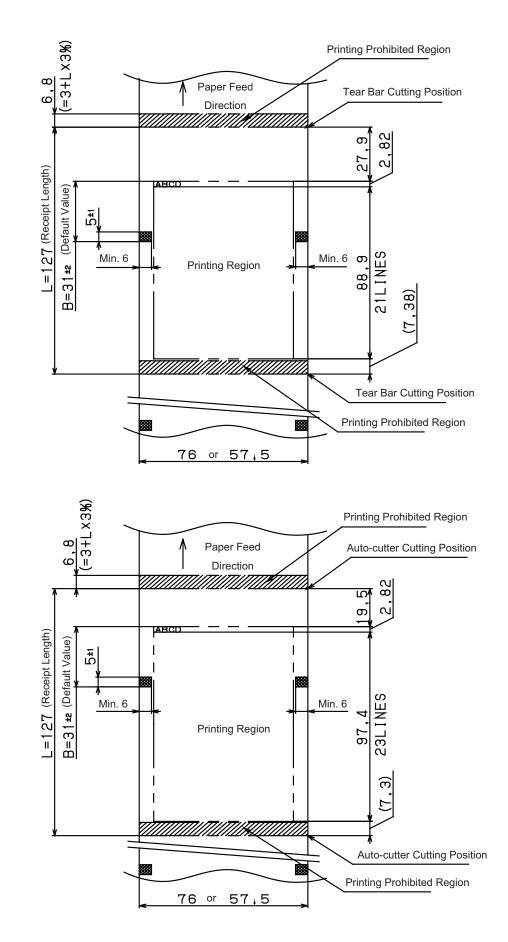
For details on the memory switch settings, see section 4.3 Memory Switches.

The printing position when executing a TOF differs according to the emulation settings (for STAR, ESC/POS). See the table in section 4.3 Memory Switches.





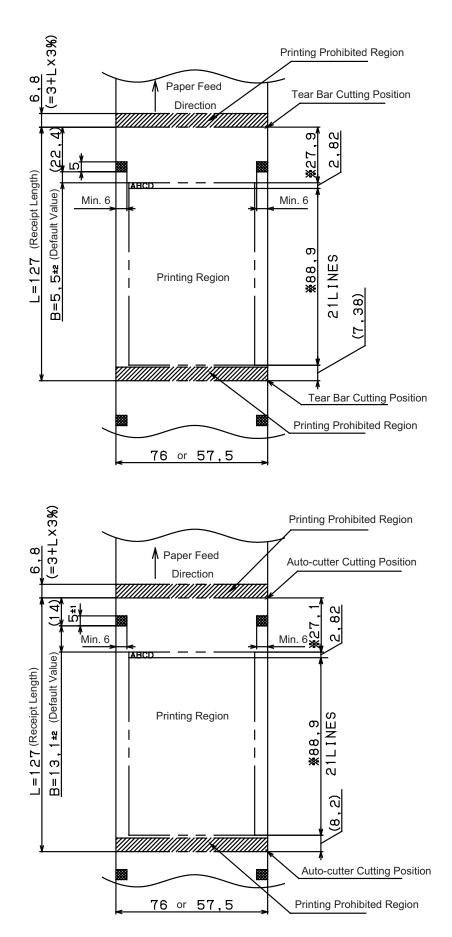
SP742, SP747



Note: It is acceptable to set the black mark position in one place on either side of the paper (the sensor's standard position is the right edge of the printing side).







- Note: 1) The dimensions\* vary according to the settings of dimensions B.
  - 2) It is acceptable to set the black mark position in one place on either side of the paper (the sensor's standard position is the right edge of the printing side).

SP742, SP747



#### 2.6 Ink Ribbon Specification

#### 2.6.1 Specifications

Item	Specifications	Specifications
Method	Dedicated Ribbon Cassette	Dedicated Ribbon Cassette
Color	Red/Black (Standard)	Black
Ribbon Material	Nylon 66	Nylon 66
Ribbon Dimensions	Width: 13 mm	Width: 13 mm
Name	Red/Black (Standard): Ribbon Cassette RC700BR	Black: Ribbon Cassette RC700B
Life	Black: Approx. 1.5 Million Characters (ANK); Red: Approx. 750, 000 Characters (ANK)	Black: Approx. 3 Million Characters (ANK)

Note: There is the possibility of problems such as printer failure may occur if you use a ribbon cassette other than the recommended types. Such problems are not under warrantee.

#### 2.6.2 Sub-ribbon

This ribbon cassette has a configuration for allowing ribbon replacement. There is a setting for replacement sub-ribbons.

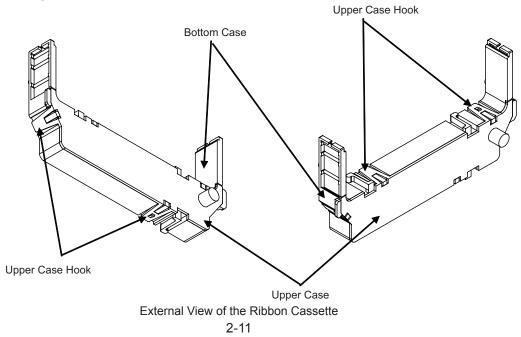
a) Sub-ribbon Specifications

Name	Sub-ribbon RC700BR	Sub-ribbon RC700B
Color	Red/Black	Black
Ribbon Material	Nylon 66	Nylon 66
Ribbon Dimensions	Width: 13 mm	Width: 13 mm
1.16-	Black: Approx. 1.5 Million Characters (ANK);	Black: Approx. 3 Million
Life	Red: Approx. 750, 000 Characters (ANK)	Characters (ANK)

b) Number of replacements: Up to 5 times (More replacements than that will cause printer failure and so that is prohibited.)

#### 2.6.3 Sub-ribbon Replacement Method

- (1) Remove the top case hooks at four locations shown below, then remove the top case.
- (2) Remove the used ribbon, and install the sub-ribbon along the path.
- (3) Reattach the top case.
  - Note: With black ribbons, the ribbon is in the form of a Möbius so pay attention to the installation path.





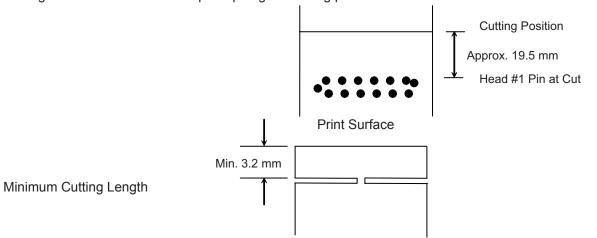
**Cutting Specification** 2.7

#### 2.7.1 Auto-cutter Specifications (SP742, SP747)

- Cutting Method: Guillotine 1) 2) Cutting Mode: Supports Partial Cuts (Factory Default Settings)/Full Cuts (1) Partial Cut: Leaves one point uncut in center. However, with using paper widths of 57.5 mm and 69.5 mm, a partial cut leaves one un-cut point 38 mm from the right edge of the paper. (2) Full Cut: By changing the position of the cutter, this changes to full cut specifications. See section 2.6.2 for details on changing the position of the cutter. 3) Cut Duty: 3 seconds/cut Max. Paper Specifications: One sheet; Partial-cut/Full Cut: 65 µm ≤ paper thickness ≤ 100 µm 4) Drive Method (Command): See the Control Codes
- 5)
  - Mechanical sensor detects home position
- Error Detection: 6) 7) Cutting Position:

8)

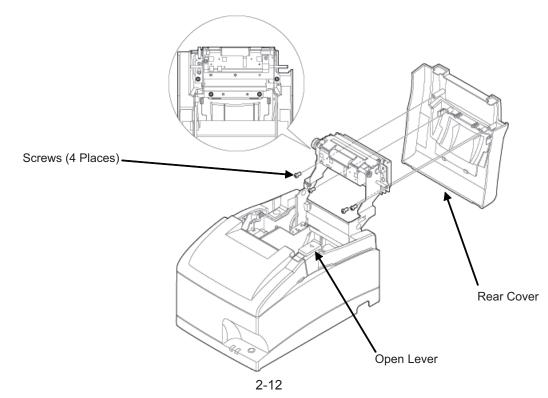
Paper top edge to cutting position: Distance 19.5 mm



#### 2.7.2 Changing from a Partial Cutter to a Full Cutter

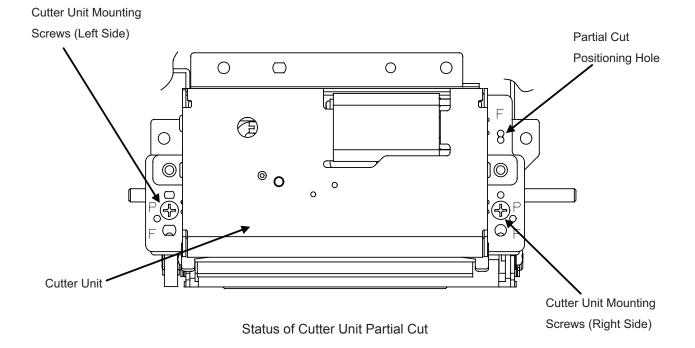
To change to full cut specifications, it is necessary to change the cutter installation position. The following outlines how to change the position.

- 1) Pull the open lever toward yourself to open the rear cover.
- Remove the screws in the drawing with a screwdriver to remove the rear cover. 2)

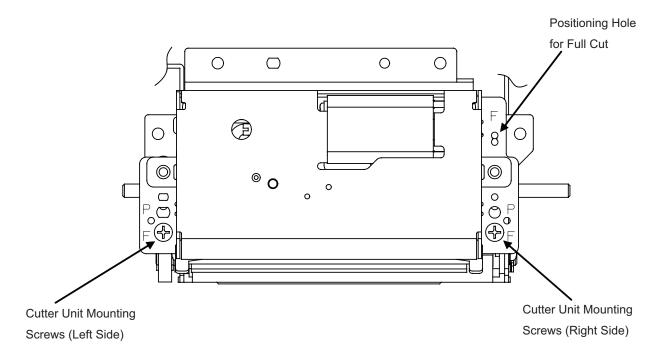




Use a screwdriver to remove the cutter mounting screws (positions marked P), the move the cutter.



(4) Install the cutter unit at the position marked F so that the cutter base boss on the underside and the cutter positioning holes are aligned at the F mark position. (When doing so, mount the screws from the left side.)

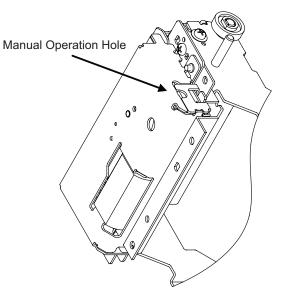


(5) Mount the rear cover, then mount the screws you removed.



#### 2.7.3 Auto-cutter Precautions

- 1) When printing after cutting the paper, it is recommended that you feed paper at least 1 mm to avoid discrepancy in character pitch.
- 2) If the cutter does not return to its home position after an error has occurred, either cut the power once, and turn the printer back on after removing the cause of the error, or cut the power and turn the gear that can be seen through the manual operation hole on the top of the cutter unit to move the blade to its home position.
- 3) The full cut mode using the auto-cutter is recommended to be used when the printer is in a vertical layout or a wall-hanging format. There is the possibility that paper cut, using a full cut when the printer is setup for a horizontal layout, can fall into the discharge path thereby causing paper jams if many sheets fall. Therefore, it is not recommended for use.
- 4) Reliability cannot be guaranteed when changing modes or paper types while the printer is in use, so they are not possible.



#### 2.7.4 Tear-bar Specifications (SP712, SP717)

- 1) Cutter Position: Paper top edge to cutting position: Distance 27.9 mm
- 2) Cautions
  - (1) When printing after cutting the paper, including a manual cut, it is recommended that you feed paper at least 1 mm to avoid discrepancy in character pitch.
  - (2) When performing a manual cut, manually hold down the printer.
  - (3) It is recommended that the blank space from the final printing position to the cutting position be at least 5 mm.

#### 2.8 Take-up Mechanism Specifications (SP712R, SP717R, SP742R, SP747R)

- 1) Paper: Refer to section 2.4.2 Take-up Mechanism Specifications
- 2) Method:

DC Motor Drive Paper Take-up

3) Cautions: Cannot be used in a vertical layout.

#### 2.9 Electrical Specifications

#### 2.9.1 Power Specification

Świtching power of universal type power supplyInputAC 90 to 264 V 50/60 HzOutputDC 24 V ±5%DC 5 V ±5%

#### 2.9.2 Power Consumption

Excluding when driving external devices (including the auto-cutter)Average when OperatingASCII Continuous Printing + Paper Feed: Approximately 30 WAverage while Idling:Approximately 10 W



# 2.9.3 Current Consumption

Excluding when driving external device	s (including the auto-cutter)	
Safety Rated Value	1.4A	
<standard interfac<="" parallel="" serial="" td=""><td>e&gt;</td><td></td></standard>	e>	
When power is AC100 V		
Average when Operating Average while Idling: When power is AC120 V	ASCII Continuous Printing + Paper Feed:	Approximately 0.53 A Approximately 0.13 A
Average when Operating Average while Idling: When power is AC230 V	ASCII Continuous Printing + Paper Feed:	Approximately 0.47 A Approximately 0.12 A
Average when Operating Average while Idling:	ASCII Continuous Printing + Paper Feed:	Approximately 0.30 A Approximately 0.10 A
<model +="" interface="" no="" td="" wirele<="" with=""><td>ess LAN Interface Card (IFBD-HW04)&gt;</td><td></td></model>	ess LAN Interface Card (IFBD-HW04)>	
When power is AC100 V		
Average when Operating Average while Idling: When power is AC120 V	ASCII Continuous Printing + Paper Feed:	Approximately 0.56 A Approximately 0.16 A
Average when Operating Average while Idling: When power is AC230 V	ASCII Continuous Printing + Paper Feed:	Approximately 0.50 A Approximately 0.14 A
Average when Operating Average while Idling:	ASCII Continuous Printing + Paper Feed:	Approximately 0.32 A Approximately 0.11 A

### 2.10 Compatibility Ratings

1) Europe*	CE Marking Emulation EN55022 Class B EN61000 - 3 - 2 EN61000 - 3 -3
	Immunity EN55024 EN61000 - 4 - 2 EN61000 - 4 - 3 EN61000 - 4 - 3 EN61000 - 4 - 4 EN61000 - 4 - 5 EN61000 - 4 - 6 EN61000 - 4 - 8 EN61000 - 4 - 11
	Safety Standard (TUV) EN60950 - 1 2001
	CB Report IEC60950 - 1 2001
2) North America*	Safety Standard (UL, cUL) UL60950 - 1 EMI FCC Part15 Class A
3) Japan	EMI VCCI Class A
4) China	CCC (Chinese Authorization) GB4943 - 2001, GB9254 - 1998, GB17625.1 - 2003
5) Australia *	C-tick (AN/NZS CISPR22 )
6) Russia *	GOST
7) Taiwan	RPC (CNS13438)
8) Korea	MIC (KN22, K00022)
9) Argentina *	S mark
10) Mexico *	NOM
11) Hong Kong	REG.Gap.106Sec.37
* Compatible only with 9-nin be	ad models (SP712 SP742 SP712R SP742R)

\* Compatible only with 9-pin head models (SP712, SP742, SP712R, SP742R)



#### 2.11 **Reliability Specifications**

1)	Life:	
	Mechanical Unit:	10 Million lines (calculated as two lines when printing two pass
		Chinese characters.)
	Head:	150 Million Characters
	Auto - cutter:	1 Sheet: 1 Million Cuts (both full and partial cuts when paper is
		65 μm ≦ paper thickness ≦ 100 μm)

\* Mechanical parts life is defined as the period at which failures from wear out is entered.

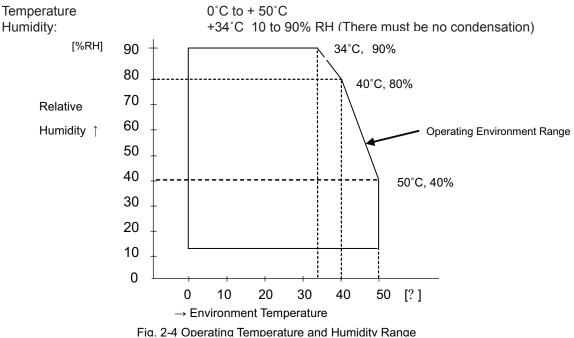
<conditions></conditions>	
<ul> <li>Printing Operation:</li> </ul>	Rolling ASCII printing 21 dots in one line.
Paper:	General good quality paper (Thickness: 85µm)
• Ribbon:	Genuine Star RC700B (Black) [Replace ribbon every 3 million characters.]
Auto Cutter:	One sheet: General good quality paper (Thickness: 85µm)
2) MCBF:	22 million lines

MCBF: 22 million lines

MCBF is defined as overall failures including accidental failures and failures from part wear out leading to the life of the mechanical parts which is 10 million lines. Mechanical life is 10 million lines. The 22 million lines of MCBF relate to its durability life.

#### 2.12 Environment Specifications

#### 2.12.1 Ambient Environment



#### 212.2 Storage Environment

Temperature	-20°C to + 70°C
Humidity	+40°C 5 to 95% RH (There must be no condensation)

#### 2.12.3 Vibration Tests (When Packaged)

Vibration Frequency	7 to 100 to 7 Hz (Sweep on one side 7.5 minutes)
Magnitude:	15.3 to 0.075 to 15.3 mm
Gravity:	1.5 G Constant
Vibration Charged Direction and Time: Packing Status:	Three directions of XYZ for one hour. Total: Three hours Minimum Packing Status



#### 2.12.4 Drop Tests (When Packaged)

Height of Drop: Order of Drop: Packed Status: 1 angle; 3 corners from 80cm; 6 surfaces from 1m 1 angle; 3 corners; 6 surfaces Minimum Packing Status

### 2.12.5 Static Electricity Tolerance (ESD)

	Test Specifications	
	Error Rate: 5% Max.	Must be no damage to elements
Direct/Indirect Static Discharge (PC Print) To Outside of Cover	±6 kV	±8 kV
Direct/Atmospheric Discharge (Idling) To Outside of Cover	±8 kV	±15 kV
Indirect Contact Static Discharge (PC Print)	±6 kV	±8 kV

#### 2.12.6 AC Line Noise Tolerance

	Test Specifications
Stand - alone Tolerance (Self - Print)	±1200V
PC Connection Tolerance (ASCII Continuous Printing)	±500V

#### 2.13 Noise

Measuring Standard: When Operating: Front side 1 m Conforms to ANSI 1.29 Approx. 66 dB

#### 2.14 Dust

There is no affect on operation in a normal office environment.

#### 2.15 External Specifications

#### 2.15.1 Case Specifications

Material: Color: Flame - resistance: ABS Two Models: Off-white/Dark grey UL 94 V-0

#### 2.15.2 Weight

Tear-bar Types (SP712, SP717) Auto-cutter Types (SP742, SP747) Main Unit: Approximately 2.96 Kg (does not include ribbon) Main Unit: Approximately 3.18 Kg (does not include ribbon)

Take-up Mechanism and Tear-bar Types (SP712R, SP717R) Main Unit: Approximately 3.5 Kg (does not include ribbon)

Take-up Mechanism and Cutter Types (SP742R, SP747R) Main Unit: Approximately 3.7 Kg (does not include ribbon)

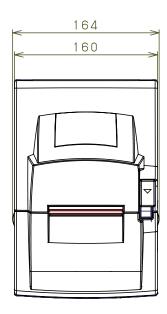


## 2.15.3 External Dimensions

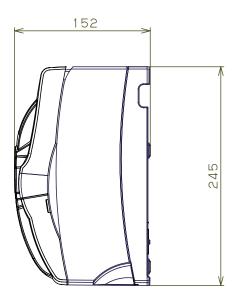
Tear-bar, Cutter Types: (SP712, SP717, SP742, SP747) W: Approx. 160 mm x D: Approx. 245 mm x H: Approx. 152 mm

Take-up Mechanism Types: (SP712R, SP717R, SP742R, SP747R) W: Approx. 160 mm x D: Approx. 288 mm x H: Approx. 183 mm

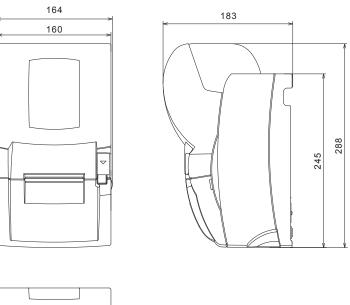
SP712, SP717, SP742, SP747 External View

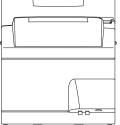










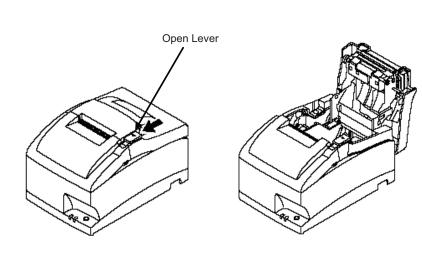


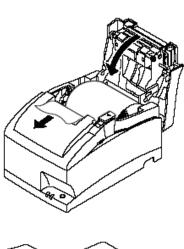
#### 2.16 How to Set the Roll Paper

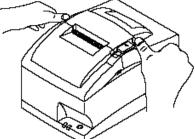
#### 2.16.1 Tear-bar and Auto-cutter Specifications (SP712, SP717, SP742, SP747)

- a) Pull the cover open lever in the direction of the  $\Delta$  (the printer front) to open the printer cover.
- b) Set the roll paper and check that the paper is over the lever of the paper out switch, then pull the end of the paper toward yourself.
- c) Close the printer cover.

Note: When closing the printer cover, be careful that both sides close.



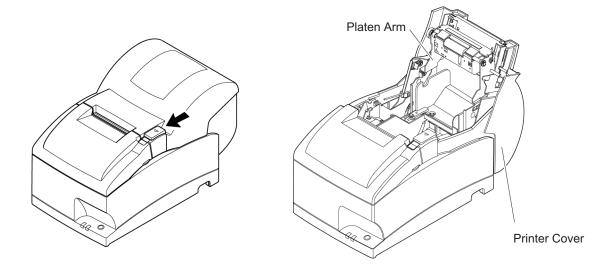




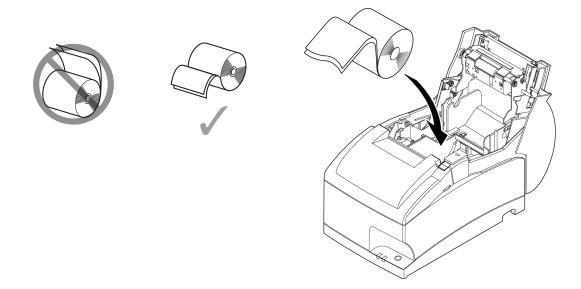


#### 2.16.2 Take-up Mechanism Specifications (SP712R, SP717R, SP742R, SP747R)

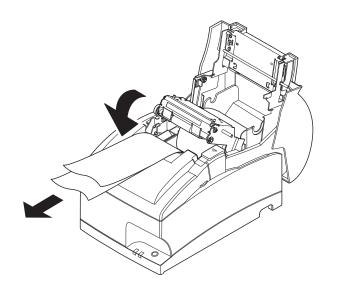
1. Pull the release lever to open the printer cover and platen arm.

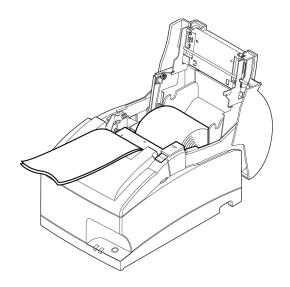


2. Load the paper roll in the direction as shown, and pull approximately 30 cm of the leading edge towards you.



3. Pull the two sheets of the paper roll towards you as shown, and close the platen arm.





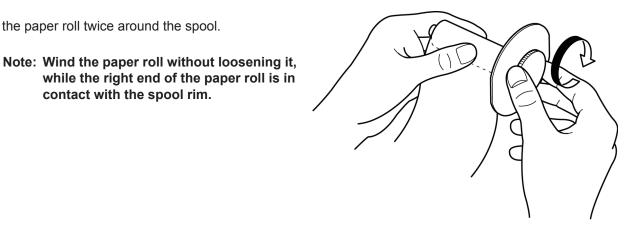


4. Push 3 to 4 cm of the leading edge of the bottom sheet through the slit in the spool.

5. Fold the paper roll towards you, over the slit.

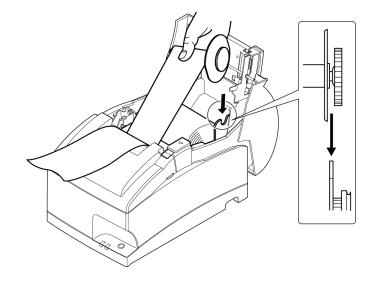
6. Wind the paper roll twice around the spool.

contact with the spool rim.



3 ~ 4 cm

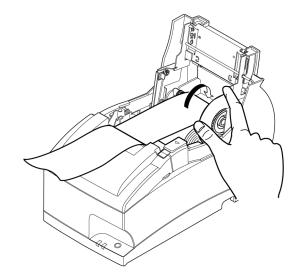
7. As you load the spool onto the paper rewinder frame, press the center of the paper roll with your finger so that it won't unravel from the spool.



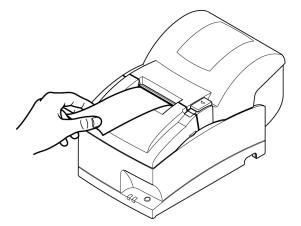


8. Turn the spool gear backward to take up the slack in the paper roll.

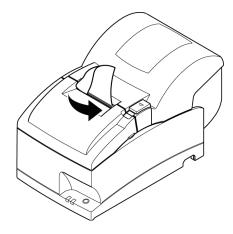
Note: If the paper roll has slackened during use, take up the slack in the same manner.



9. Close the printer cover as shown, without allowing the top sheet to get caught by the printer cover.



- 10. Cut the leading edge of the roll paper as shown.
  - Note: When the paper end mark appears on the reverse of the paper, replace the paper roll before it runs out.



• Opening the printer cover before replacing the paper roll

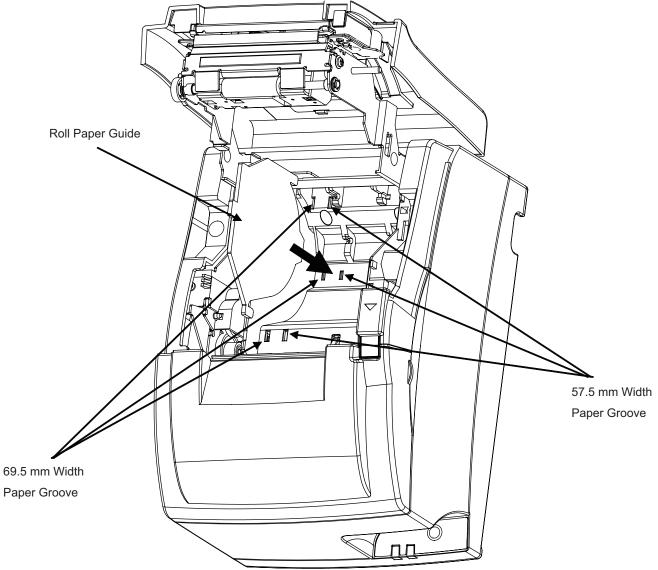
If you open the printer cover before replacing the paper roll, close the platen arm, take up the slack in the paper roll on the spool, and push the paper feed button to feed 5 to 10 cm of paper. Then, perform steps 9 and 10.



### 2.16.3 Mounting the Accessory Roll Paper Guide

When using 69.5 mm or 57.5 mm width paper, mount the accessory roll paper guide as described below.

- (1) Open the rear cover as described in section 2.13.1.
- (2) Fit the accessory roll paper guide into the grooves for 69.5 mm and 57.5 mm paper, as shown below.





# 3. CONFIGURATION

SP700MD:	Serial interface
SP700MC:	Parallel interface
SP700M:	No interface: Optional Interface Cards IFBD - HU06: USB IFBD - HE06: Ethernet (10BASE - T/100BASE - TX) IFBD - HW04 : Wireless LAN



#### 3.1 Serial interface

 Specifications Standard: Transmission method: Baud Rate:

> Data length: Parity Check: Parity Types: Stop bit: Signal polarity:

RS - 232C Start - Stop synchronization method 1200, 2400, 4800, 9600, 19200, 38400 bps (DIPSW (I/F Card) ,MemSW Setting) 7, 8 bits (DIPSW (I/F Card) Setting) Checks for parity (DIPSW (I/F Card) Setting) Odd/even (DIPSW (I/F Card) Setting) 1 bit (Fixed) Mark = logic 1 (-3 to -15 V) Space = logic 0 (+3 V to +15 V)



#### 2) Connector Signal Table

Pin No.	Signal Name	Direction	Function			
1	FG	-	Frame ground			
2	TXD	OUT	Transmission data			
3	RXD	IN	Reception data			
			Memory Switch 4-D is "0" Same as DTR signal			
4 RTS		OUT	Memory Switch 4-D is "1" Always a space			
5	N.C		Not Used			
6	DSR	IN	<ul> <li>When DIPSW (I/F Card) 1 – 7 = OFF</li> <li>(1) STAR Mode</li> <li>Does not check the status of this signal.</li> <li>(2) ESC/POS Mode</li> <li>When in DTR/DSR communication mode</li> <li>Memory switch 4-5 = "0": Checks whether host can receive data as a signal line.</li> <li>Space status = Host can receive data</li> <li>Mark status = Host cannot receive data</li> <li>Memory switch 4-5 = "1": Does not check the status of this signal.</li> <li>When in X-ON/X-OFF communications, does not check the status of this signal.</li> <li>When DIPSW (I/F Card) 1 – 7 = ON</li> <li>Becomes an external reset signal.</li> </ul>			
			Reset applied by mark status over a pulse width of 1 ms			
7	SG		Signal ground			
8 - 19	N.C		Not Used			
20	DTR	OUT	Indicates whether the printer is ready to receive data         1) When in DTR/DSR communication mode         When printer is ready to receive data, a space is         mark is applied.         Printer Status         1. Power on or I/F reset         Time until communications are ready after         reset.         2. Print test, alignment adjustment         3. Stop by paper out or paper near end         4. Other errors         5. When Reception buffer is full    2) When in X-ON, X-OFF Communication Mode Always a space excluding the following condition 1. Time until communications are ready and after	BUSY BUSY BUSY BUSY BUSY BUSY BUSY BUSY		
			<ol> <li>Time until communications are ready and after reset.</li> <li>Print test alignment adjustment</li> </ol>			
01 04	NC		2. Print test, alignment adjustment			
21 - 24	N.C		Not Used			
25	INIT		<ul> <li>When DIPSW (I/F Card) 1 – 8 = OFF Does not check the status of this signal.</li> <li>When DIPSW (I/F Card) 1 – 8 = ON</li> <li>Becomes an external reset signal.</li> <li>Reset applied by space status over a pulse width of 1 ms</li> </ul>			



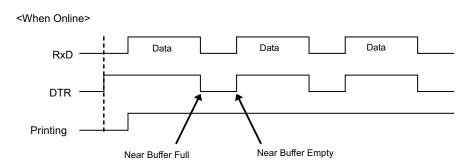
 Communication protocol Communication modes: DTR/DSR mode and X - ON/X - OFF mode

Note: As explained below, all interface signal names refer to the connector pins on the printer.

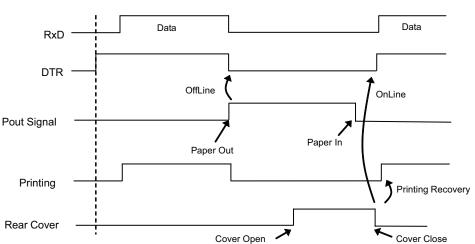
#### 3-1) DTR/DSR Mode Operations

This mode is selected when the DIPSW (I/F Card) 1 to 6 are turned ON. (Default setting) This mode performs communication while handshaking with the DTR and DSR signals (only when the DSR signal is in ESC/POS mode).

In the operations to receive printer data, this mode controls the DTR signals by confirming the BUSY signal. A SPACE indicates that the printer is ready to receive data; conversely, a "MARK" indicates that the printer cannot receive data.







If there is no printer error after turning ON the power, the DTR signal line is set to a SPACE. When the host confirms that the DTR signal line is a SPACE, it sends the data text to the RxD signal line. The printer sets the DTR signal line to a "MARK" after the empty area of the data buffer is below a predetermined byte (\*1 near buffer full). When the host confirms that the DTR signal line is a MARK, it stops the transmission of data text to the printer buffer, but at this point as well, the printer is still capable of receiving data, up to the amount of empty space in the data buffer. If the host computer ignores the DTR signal line to SPACE again when the amount of empty space in the data buffer is a minimum of the fixed number of bytes (\*2 near empty conditions).

Also, when transmitting printer data status using the DTR/DSR communications mode in the ESC/POS mode, as long as the memory switch 4-5 = 0, data is transmitted after it is confirmed that the host is ready to receive data (DSR signal = SPACE) (excluding the real-time command).

Note that when it receives the printer status through an inquiry from the host, the memory switch 6 - 9 (conditions for BUSY) = 1 (only for reception buffer full) should be set so that the DTR signal is applied with a MARK when an error occurs offline. This is not limited to acquiring automatic status.

\*1: See section 3-3) Near Buffer Full Conditions for details.

\*2: See section 3-4) Near Buffer Empty Conditions for details.

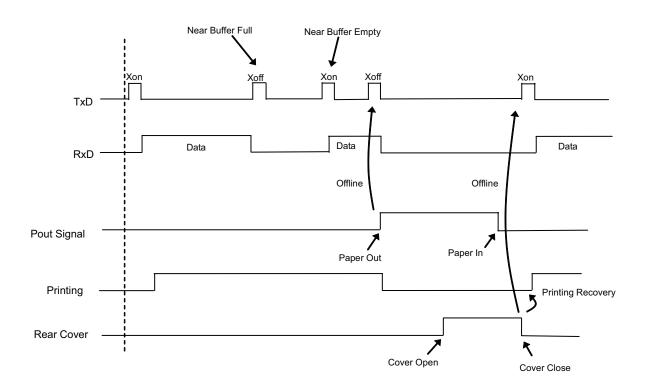


#### 3-2) X-ON/X-OFF Mode Operations

This mode is selected when the DIPSW (I/F Card) 1 to 6 are turned OFF. This mode notifies the host of the X-ON data (<DC1>: 11 Hex) when the printer can receive data and the X-OFF data (<DC3>: 13 Hex) when the printer cannot receive data, using the TxD signals.

For STAR mode, the X-ON and X-OFF output timing conditions are set by memory switch 4-C. Only 1 byte is output by X-ON when reception not ready changes to reception ready, if the memory switch 4-C is set to 0 (default setting). Only 1 byte is output by the X-OFF when the reception ready changes to reception not ready.

Setting the memory switch 4-C to 1, allows the X-ON and X-OFF output to output every 3 seconds. When in the ESC/POS mode, the printer always operates in the same way as when the memory switch 4-C is 0.



If there is no printer error after turning ON the power, the TxD signal line outputs X - ON. After the host receives the X - ON, it sends the data text to the RxD signal line.

X-OFF is output when the empty space in the data buffer is a minimum of a fixed number of bytes (\*1 near buffer full conditions). The host stops sending data text when it receives the X-OFF, however, the printer is capable of receiving data at that time for the amount of empty space in the data buffer. When memory switch 4-C is set to 1, X-OFF is output for each one byte of data of this status received (near buffer full status) to prevent the reception buffer from overflowing. Data exceeding the amount of empty space overflows the reception buffer and is discarded.

The printer outputs X-ON when the amount of empty space in the data buffer increased because of the printing and the empty area in the data buffer is a minimum of the fixed number of bytes (\*2 near empty conditions).

Note that when it receives the printer status through an inquiry from the host, the memory switch 6 - 9 (conditions for BUSY) = 1 (only for reception buffer full) should be set so that the X-OFF signal is not output when an error occurs offline. This is not limited to acquiring automatic status.

\*1: See section 3-3) Near Buffer Full Conditions for details.

\*2: See section 3-4) Near Buffer Empty Conditions for details.



#### 3-3) Near Buffer Full Conditions

Emulation Buffer Size MSW4 - 9 (Big/Small)		Near Buffer Full Conditions (Buffer Empty Area)	Remarks
	8, 192 bytes	When below 256 bytes	
STAR Mode	256 bytes	When below 16 bytes	
	8, 192 bytes	When below 10 bytes	
ESC/POS Mode	40 bytes	When below 10 bytes	

#### 3-4) Near Buffer Empty Conditions

Emulation Buffer SizeMSW4 - 9 (Big/Small)		Near Buffer Empty Conditions (Buffer Empty Area) (When changed)	Remarks
STAR Mode	8, 192 bytes	When more than 512 bytes	
STAR MODE	256 bytes	When more than 156 bytes	
ESC/DOC Made	8,192 bytes	When more than 20 bytes	
ESC/POS Mode	40 bytes	When more than 20 bytes	



Precautions When Resetting the Printer Using the Interface The printer can be reset from the interface by switching the DIP switches. Switching the Reset

Signal Line	DIP Switch Settings	Reset Conditions	
#6 Pin (DSR)	DIPSW (I/F Card) 1 - 7=ON	Input of MARK Level	
#25 Pin (INIT)	DIPSW (I/F Card) 1 - 8=ON	Input of SPACE or TTL - HIGH Level	
When resetting the printer, the following characteristics must be met			

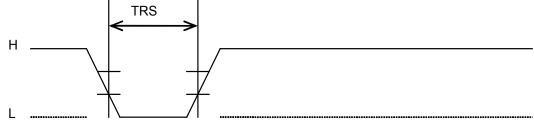
When resetting the printer, the following characteristics must be met.

Direct Current Characteris	stics	Direct Current Characteristics of Reset		
		#6 Pin (DSR)	#25 Pin (INIT)	
Reset Active Voltage	VA	- 15V to - 3V	+2V to +15V	
Reset Negative Voltage	VN	+3V to +15V	- 15V to +0.8V	
Reset Active Current	IA	- 5mA (MAX)	+5mA (MAX)	
Reset Negative Current	IN	5mA (MAX)	- 5mA (MAX)	
Input Impedance RIN		3KΩ (MIN)		

**Alternating Current Characteristics** Reset Minimum Pulse Width TSR

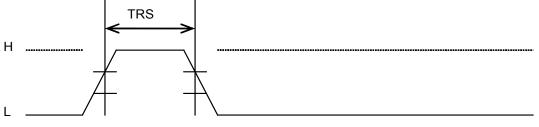
1 msec (MIN)

• When using the #6 pin (DSR) as the reset (DIP Switch (I/F Card) 1-7 = ON)



Reset Min. Pulse Width (#6 Pin)

• When using the #25 pin (INIT) as the reset (DIP Switch (I/F Card) 1-8 = ON)



Reset Min. Pulse Width (#25 Pin)

Note: Operations are not guaranteed when a signal that does not satisfy the above characteristics is input.

The above characteristics must be met in the same way as when a signal is input to INIT by TTL. Note that if a signal is input to DSR by TTL with the above direct current characteristics, it will be outside of the operating guarantee range of TTL, and DSR cannot be controlled.

• When freeing the #6pin(DSR) and the #25 pins (INIT), the printer becomes operable.



## 3.2 Parallel interface

This printer conforms to IEEE1284 compatibility mode, and nibble mode as the bi-directional interfaces.

Pin No.	I/O	Compatiblity Mode	Nibble Mode
1	In	nStorobe	HostClk
2	In	Data0	Data0
3	In	Data1	Data1
4	In	Data2	Data2
5	In	Data3	Data3
6	In	Data4	Data4
7	In	Data5	Data5
8	In	Data6	Data6
9	In	Data7	Data7
10	Out	nAck	PtrClk
11	Out	Busy	PtrBusy/Data3, 7
12	Out	PError	AckDataReq/Data2, 6
13	Out	Select	Xflag/Data1, 5
14	In	nAutoFd	HostBusy
15		N/C	-
16		GND	GND
17		Frame GND	Frame GND
18	OUT	Logic High	Logic High
19		GND	GND
20		GND	GND
21		GND	GND
22		GND	GND
23		GND	GND
24		GND	GND
25		GND	GND
26		GND	GND
27		GND	GND
28		GND	GND
29		GND	GND
30		GND	GND
31	In	nInit	nInit
32	Out	nFault	nDataAvail/Data0, 4
33		EXT GND	-
34	Out	Compulsion Status	-
35	Out	+5V	-
36	In	nSelectIn	1284Active

1) Connector signal table for each mode



### Cautions

- (1) Initial "n" of signal name indicates a LOW active signal.
  - To communicate bi directionally, the above signal lines are required.
- (2) Always use twisted pair lines for each signal line when using the interface and connect the return side to the signal ground level.
- (3) Precautions when applying a reset to the printer by nInit signal Set the memory switches as shown below for the reset conditions.

MSW6 - E	MSW6 - D	Reset Conditions
0	0	#31 Pin (nInit) = LOW
0	1	Invalid
1	0	#31 Pin (nInit) = LOW & #36 Pin (nSelectIn/1284Active) = LOW
1	1	Invalid

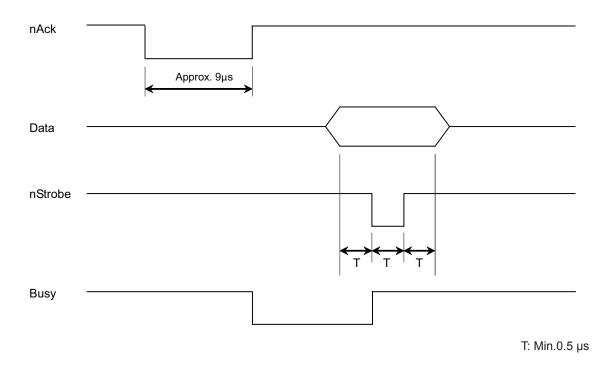


- ) Description of the Compatibility Mode
- 2-1) Specifications

The compatibility mode is a mode that is compatible with a conventional Centronix interface. It functions to forward transfer form the host to the printer.

- Data transmission method: 8 Bit Parallel
- Synchronizing method: According to external nStrobe pulse signal
- Handshake: According nAck and Busy signals
- Logic level: TTL level compatible

2-2) Description of the Compatibility Mode Interface Timing





#### 2-3) Description of Signal Line Functions in the Compatibility Mode

	0		Explana	ation of Function			
Pin No.	Signal Name	I/O	When in STAR Mode	When in ESC/POS Mode			
1	nStrobe	In	Strobe Pulse for loading data Normally, this Data is loaded after it enters a LOW level.	s is a HIGH level.			
2 to 9	Data 0 to 7	In	Parallel signal from first to eighth bit of the If the data is 1, the level is set to "HIGH"; if				
10	nAck	Out	This signal has an approximately 9 µs puls Subsequent data can be received at the po	-			
11	Busy	Out	<ul> <li>DC level signal indicating the printer's operating status.</li> <li>Subsequent data can be received in LOW level status. When in a HIGH level, it indicates that the printer cannot receive data.</li> <li>(1) When memory switch 6-9 = "0"</li> <li>HIGH when either the reception buffer is near full, or is offline.</li> <li>(2) When memory switch 6-9 = "1"</li> <li>HIGH when the reception buffer is near full.</li> <li>Always HIGH at data entry.</li> </ul>				
12	PError	Out	<ul> <li>(1) When memory switch 6-F = "0"</li> <li>HIGH when paper is out.</li> <li>LOW when there is paper.</li> <li>(2) When memory switch 6-F = "1"</li> <li>HIGH at paper out or paper near end</li> <li>LOW when there is paper and is not hear end.</li> </ul>				
13	Select	Out	HIGH when online.	Always HIGH			
14	nAutoFd	In	When memory switch 3-0 = "1" and 3-1     Automatic line feed with LOW.     Automatic line feed cancelled with HIGH     • Also:     Not Used				
15	N/C		Not Used				
16	GND		Signal Ground				
17	Frame GND		Printer frame ground				
18	Logic High		3.9 k pull - up				
19 to 30	TWISTED PAIR RETURN		Signal for return for each type of signal. Co twisted pair lines.	onnected by signal lines corresponding thereto and			
31	nInit	In	To enable a printer external reset using the memory switch settings, a reset is applied by inputting a LOW level higher than 0.5 μs. (Memory switch settings affect the reset conditions.1) See section the precautions for (3) connector signal table for each mode.)				
32	nFault	Out	Enters a LOW level when the printer is not	ready to print.			
33	EXT GND		Ground pins for external connections.				
34	Compulsion Status	Out	The status of the compulsion switch signal (See section 3.3 External Device Drive Circ	-			
35	+5V		2.2 k pull - up				
36	nSelectIn	In	Not used (See section the precautions for	1) connector signal table for each mode.)			



- 3) Description of the Reverse Mode
  - 3-1) Specifications

Data transmission such as the status from the printer to the host is done in nibble mode.

3-2) Device ID Request

The printer conforms to IEEE1284 device ID request (nibble mode).

Set to enable/disable the device ID reply using the memory switch 6-C.

Memory switch 6-C = "0": Device ID disabled (default setting)

Memory switch 6-C = "1": Device ID enabled

Because the default setting for the device ID reply conditions is to be disabled, to request device ID, change the memory switch 6-C to "1" (enabled).

Device ID differs according 9W/18W models, to the set emulation (DIP switch 1-4) and the cutter enabled/disabled (DIP switch 1-2).

Device ID that is replied to the host's device ID request is as follows.

#### Device ID List [SP712/SP742 (9-pin Head Model DSW1-8 = OFF)]

Model Emulation	DSW1 - 2=ON [SP712 Tear-bar Model]	DSW1 - 2=OFF [SP742 Cutter Model]		
	<00>h<34>h	<00>h<34>h		
DSW1 - 4=ON	MFG: Star;	MFG: Star;		
	CMD: STAR;	CMD: STAR;		
[STAR Mode]	MDL:SP712 (STR - 001);	MDL:SP742 (STR - 001);		
	CLS:PRINTER	CLS:PRINTER		
	<00>h<37>h	<00>h<37>h		
DSW1 - 4=OFF	MFG: Star;	MFG: Star;		
[ESC/POS	CMD: ESC/POS;	CMD: ESC/POS;		
Mode]	MDL:SP712 (ESP - 001);	MDL:SP742 (ESP - 001);		
	CLS: PRINTER;	CLS: PRINTER;		

Device ID List [SP717/SP747 (18-pin Head Model DSW1-8 = ON)]

Model Emulation	DSW1 - 2=ON [SP717 Tear-bar Model]	DSW1 - 2=OFF [SP747 Cutter Model]
DSW1 - 4=ON [STAR Mode]	<00>h<34>h MFG: Star; CMD: STAR; MDL:SP717 (STR - 001); CLS:PRINTER	<00>h<34>h MFG: Star; CMD: STAR; MDL:SP747 (STR - 001); CLS:PRINTER
DSW1 - 4=OFF [ESC/POS Mode]	<00>h<37>h MFG: Star; CMD: ESC/POS; MDL:SP717 (ESP - 001); CLS: PRINTER;	<00>h<37>h MFG: Star; CMD: ESC/POS; MDL:SP747 (ESP - 001); CLS: PRINTER;



# 3.3 USB

You can use a USB interface by installing the USB interface card (IFBD-HU06) in a model without an interface.

- Specifications: Conforms to USB 2.0 (Full Speed) Refer to the Product Specifications Manual for USB – I/F Card (IFBD-HU05/06) for details on the specifications.
- 2) Connector: USB Type B

#### 3.4 Ethernet

You can use a LAN interface (cable, Ethernet) by installing the Ethernet interface card (IFBD-HE06) in a model without an interface.

- Specifications: IFBD - HE06 Conforms to IEEE802.3/3u (10BASE-T/100BASE-TX). TCP/IP is the supported protocol. Refer to the Product Specifications Manual IFBD-HE05/06 for details on the specifications.
- 2) Connector: RJ45 (10BASE T, 100BASE TX)

#### 3.5 Wireless LAN

You can use a wireless LAN interface by installing the wireless LAN interface card (IFBD-HW04) in a model without an interface.

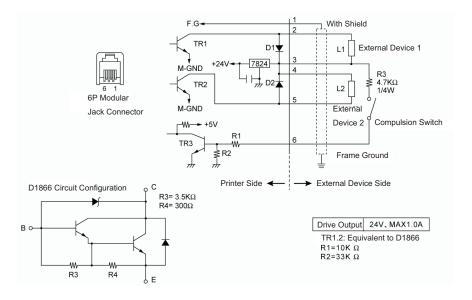
- Specifications: Conforms to IEEE802.11b. TCP/IP is the supported protocol. Refer to the Product Specifications Manual IFBD-HW03/04 for details on the specifications.
- 2) Connector: None



# 3.6 External Device Drive Circuit

This printer is equipped with an external device (for example, a drive circuit for driving an external buzzer (see section 3.7 Options) or for driving a cash draw). The drive circuit output is mounted with a 6 P module jack connector.

#### [Drive Circuit]



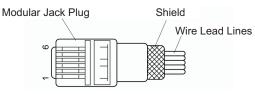
- 1) External device 1 and external device 2 cannot be driven simultaneously. Also, duty is under 20%. (Excluding when connecting an external buzzer)
- 2) When a device other than an external buzzer, such as a cash drawer, is connected, absolute do not use the buzzer drive command <ESC><GS><EM><DC2>. There is the possibility that the connected device and the circuit can be damaged by using that command.
- 3) Confirming the Compulsion Switch

- /	<b>3 1 1 1 1</b>						
	When in STAR Mode:	The status of the compulsion switch can be ascertained by automatic status or the <enq> command. When the connector pin No. 6 for the external device drive circuit is HIGH (or is ON), the appropriate status bit is set to "1."</enq>					
	When in ESC/POS Mode:	The setting of the comp automatic status or the		n be ascertained by n, <esc> "u" n commands.</esc>			
	When using a parallel interface:	Can be ascertained by Pin #34 is a LOW level Check using the compa	when the switch	arallel interface connector. is ON.			
4)	L1 and L2 are min. 24 $\Omega$						
5)	D1 and D2	Average rectifying curre	ent: (Ta = 25°C)	lo = 1.0 A			
		Cusp surge current (50	Hz)	I <sub>EMS</sub> = 25 A			
6)	D1866 Absolute Maximum Ra	ating (Ta = 25°C)		1110			
,		Collector Current Collector Loss	$I_{c} = 2 A$ $P_{c} = 1.0 W$				
			0				

[Recommended Cable]

The table below shows the specifications of the recommended cables.Pin No. 1 (frame ground) is shielded.Modular jack plug model RJ -13 type.

Manufacturers	Model
MOLEX	90075 - 007
AMP	641337
FCI	B - 66 - 4





# 3.7 Options

- 1) Vertical Layout Unit (VS-S700): Later Mounting Option
  - If using the printer in a vertical layout, use screws to fasten the paper guide B unit to the printer, and attach rubber stoppers on the backside of the case.

#### Note: The take-up mechanism cannot be used.

- Wall-hanging Layout Kit (WB-S700): Later Mounting Option
   Main unit is set vertically, and mounted to a wall for use.
   <Precautions>
  - The take-up mechanism cannot be used.



4) Buzzer Unit: Later Mounting Option

The external buzzer unit has a buzzer with the following specifications.

Model Name	RMB-24 (Made by Star)		
Rated Voltage [V]	24		
Operating Voltage Range [V]*	20 to 28		
Average Consumption Current [mA] *	MAX 21 (TYP21)		
Sound Pressure at 1 m **	Min 75 (TYP78)		
Response Time [msec]	MAX 400		
	(+) Red		
Lead Line Connection	(-) Black		

# Note: Items with an asterisk (\*) are values when charging with the rated voltage; Items with two asterisks (\*\*) are values when charging with the minimum operating voltage.

The following shows how to use the external buzzer.

- (1) Ring the buzzer using the command from the host.
  - Set the buzzer ringing conditions using the command.
- (2) The memory switch 9 setting will automatically ring the buzzer when specified printer errors occur. Set memory switch 9 for the buzzer ringing conditions. (See the explanation of memory switch 9.)
- See the contents described in section 3.6 External Device Drive Circuit for precautions on handling.



# 4. FUNCTIONS

# 4.1 Printer Switch Types

This printer is set using DIP switches (hardware settings) and memory switches (software settings). Other the function settings, there are the POWER and the FEED switches.

There is one 8-bit switch on the main board for the DIP switches (DIPSW 1).

When using a serial interface, there also is an 8-bit switch (DIPSW 1 (I/F Card)) on the interface card.

The memory switch is stored on the flash memory composed of 1 word 16 bits. It is written by a setting command send from and external source.

DIP switches and memory switches settings are loaded when the power is turned on or when the printer is reset. Therefore, when you change the settings, enable them by turning the printer on again, or by executing a hardware reset.

# 4.2 DIP Switches

The following describes the DIP Switch 1 settings on the main PCB.

Note that DIP switch settings should be made when the power is turned off.

#### DIPSW1

				Ex - factory Settings:				
DSW	Contents	ON OFF		SP717	SP747	SP712	SP742	
1 - 1	Operating Mode (*1)	Normal State	Onboard writing	ON	ON	ON	ON	
1 - 2	Auto – cutter (*2)	Invalid	Valid	ON	OFF	ON	OFF	
1 - 3	Boot program writing (*3)	Prohibited	Allowed	ON	ON	ON	ON	
1 - 4	Command Emulation	STAR	ESC/POS	ON	ON	ON	ON	
1 - 5	USB Mode (Only for USB)	Printer Class	Vendor Class	ON	ON	ON	ON	
1 - 6	Two-color Printing Mode (*4)	Valid	Invalid	ON	ON	ON	ON	
1 - 7	Reserved:			ON	ON	ON	ON	
1 - 8	18-pin/9-pin Model Settings (*5)	18-pin Head	9-pin Head	ON	ON	OFF	OFF	

"Only for USB" in the table means that this is valid only when the USB interface card has been installed.

(\*2) For the tear bar models (SP712/SP717), a cutter error will occur when the power is turned and the auto-cutter is enabled. Therefore, do not enable the auto-cutter.

- (\*4) Red/black and white/black inverted commands Two-color Printing Mode "Enabled." Red/black printing Two-color Printing Mode "Disabled." White/black inverted printing
- (\*5) Do not change the default settings. If the actual model and settings do not match, the printer will malfunction.



When using a serial interface, the printer has DIP switches for setting the communication conditions on the interface card.

The settings are shown below.

#### DIPSW 1 (I/F Card) Serial Interface Card

DSW	Contents	ON	OFF	Default Settings
1 - 1			L. L. (#4)	ON
1 - 2	Baud rates	See table	ON	
1 - 3	Data length	8 Bits	7 Bits	ON
1 - 4	Parity Check	Invalid	Valid	ON
1 - 5	Parity Selection	Odd	Even	ON
1 - 6	Handshake:	DTR/DSR	X - ON/X - OFF	ON
1 - 7	#6 Pin (DSR) Reset Signal (*2)	Valid	Invalid	OFF
1 - 8	#25 Pin (INIT) Reset Signal (*2)	Valid	Invalid	OFF

#### (\*1) Baud rate setting table

Memory Switch	Serial I/F Dip	Switch	Dourd Dates	
4-1	DSW 1 - 2	DSW 1 - 1	Baud Rates	
	ON	ON	9600 BPS	
0	ON	OFF	4800 BPS	
0	OFF	ON	19200 BPS	
	OFF	OFF	38400 BPS	
	ON	ON	9600 BPS	
	ON	OFF	2400 BPS	
1	OFF	ON	1200 BPS	
	OFF	OFF	Reserved	

(\*2) The setting states of 7 and 8 are not shown in a self-print.



# 4.3 Memory Switches

#### 1) Settings

Memory switches are from 0 (MSW 0) to 8 (MSW 9). They are stored in non-volatile memory (flash memory). To change the settings, send the following commands from the host.

[Name]	Set memory switch													
[Code]			ESC	GS	#	m	Ν	n1	n2	n3	n4	LF	NUL	
	Hexade	cimal	1B	1D	23	m	Ν	n1	n2	n3	n4	0A	00	
	Decimal	I	27	29	35	m	Ν	n1	n2	n3	n4	10	0	
[Defined	l Area]	m = "W "0" <u>≦</u> N, "A" <u>≤</u> N,	n1, n2,	n3, n4	. <u>≤</u> "9",	-								
[Functior	ן]	Sends c	ommanc	l to writ	e after	defining	memo	ory swi	tch usir	ng the c	lefinitio	n com	mand s	pecifie

unction]Sends command to write after defining memory switch using the definition command specified by the<br/>following classes to set the memory switch. The printer is automatically reset after writing the setting<br/>defined By that command to the non - volatile memory.

Do not turn off the power to the printer while sending commands to the non - volatile memory. Doing so will destroy the memory switch setting. It is also possible for all memory switch settings to become offset to their initial, default settings.

Consider the life of the non - volatile memory and avoid over - sue of this command.

Function	Class	m	Ν	n1 n2 n3 n4
Data Definition (Data Specification)	Definition	""	Ν	n1 n2 n3 n4
Data definition (set specified bit)	Definition	"+"	N	n1 n2 n3 n4
Data definition (clear specified bit)	Definition	" - "	N	n1 n2 n3 n4
Definition data (all data cleared)	Definition	"@"	Fixed at "0"	Fixed at "0000"
Definition data write and reset	Write	"W"	Fixed at "0"	Fixed at "0000"
Definition data write and reset and test print	Write	"T"	Fixed at "0"	Fixed at "0000"

(Ex) Memory switch 1-8 = 0; memory switch 2-7 = 1; memory switch 2-A =1 for a test print:

PRINT #1, CHR\$(&H1B);CHR\$(&H1D);CHR\$(&H23);CHR\$(&H2D);CHR\$(&H31);	' <esc><gs> # - 1</gs></esc>
PRINT #1, CHR\$(&H30);CHR\$(&H31);CHR\$(&H30);CHR\$(&H30);CHR\$(&H0A);CHR\$(0);	' 0100 <lf><nul></nul></lf>
PRINT #1, CHR\$(&H1B);CHR\$(&H1D);CHR\$(&H23);CHR\$(&H2B);CHR\$(&H32);	' <esc><gs> # + 2</gs></esc>
PRINT #1, CHR\$(&H30);CHR\$(&H34);CHR\$(&H38);CHR\$(&H30);CHR\$(&H0A);CHR\$(0);	' 0480 <lf><nul></nul></lf>
PRINT #1, CHR\$(&H1B);CHR\$(&H1D);CHR\$(&H23);CHR\$(&H54);CHR\$(&H30);	' <esc><gs> # Т 0</gs></esc>
PRINT #1, CHR\$(&H30);CHR\$(&H30);CHR\$(&H30);CHR\$(&H30);CHR\$(&H0A);CHR\$(&H0);	' 0000 <lf><nul></nul></lf>



#### 2) Default settings

The default settings for memory switch 0 (MSW 0) to memory switch 9 (MSW 9) are shown below. Settings vary for single byte character countries (standard specifications (SBCS)) and for double-byte character countries (Chinese character specifications (DBCS)).

Also, settings vary depending on the model. (With/without the take-up mechanism)

Standard Spec	fications (SBCS)
---------------	------------------

Memory Switch Number	Standard Model (No Take-up Mechanism) Default Settings (n1 n2 n3 n4)	Model With Take-up Mechanism Default Settings (n1 n2 n3 n4)
MSW0	"0000"	"0000"
MSW1	"0000"	"0000"
MSW2	"0000"	"0080"
MSW3	"0000"	"0000"
MSW4	"0000"	"0000"
MSW5	"0000"	"0000"
MSW6	"0000"	"0000"
MSW7	"0000"	"0000"
MSW8	"0000"	"0000"
MSW9	"0000"	"0000"

Chinese specifications (DBCS) (For China/Japan/Taiwan)

Memory Switch Number	Standard Model (No Take-up Mechanism) Default Settings (n1 n2 n3 n4)	Model With Take-up Mechanism Default Settings (n1 n2 n3 n4)
MSW0	"0010"	"0010"
MSW1	"0000"	"0000"
MSW2	"0000"	"0080"
MSW3	"0000"	"0000"
MSW4	"0000"	"0000"
MSW5	"0000"	"0000"
MSW6	"0000"	"0000"
MSW7	"0000"	"0000"
MSW8	"0000"	"0000"
MSW9	"0000"	"0000"



#### 3) Functions

The memory switch functions vary for STAR mode and ESC/POS mode. See the descriptions on 2-1) STAR Mode and 2-2) ESC/POS mode.

#### 3-1) When in STAR Mode

#### 3-1-1) Memory Switch 0 (STAR)

Bit	Function	0	1
F	Reserved		
E	Chinese Character White/Black Inversion Command	See table below (*5)	←
D	Chinese Character White/Black Inversion Command	See table below (*5)	<i>←</i>
С	Chinese Character White/Black Inversion Command	See table below (*5)	←
В	ANK White/Black Inversion Command	See table below (*6)	←
А	ANK White/Black Inversion Command	See table below (*6)	<i>←</i>
9	ANK Space Character Red/Black Adornment (*7)	Adorn	Do not adorn
8			
7			
6			
5			
4	Country Specifications (*1)	SBCS (Single Byte Countries)	DBCS (Double Byte Countries)
3	<ff> Command</ff>	See table below (*2)	←
2	<ff> Command</ff>	See table below (*2)	<i>←</i>
1	Reserved:		
0	Reserved:		

#### (\*1) Country Specifications

Country	MSW0 - 4 = 0	MSW0 - 4 = 1
Overseas (Europe/USA)	Standard Specifications	Chinese Characters
China	Standard Specifications	Chinese Characters
Japan	Standard Specifications	Japanese Language Chinese Characters
Taiwan	Standard Specifications	Taiwan Characters

#### (\*2) <FF> Command Function Selection

MSW0 - 3		<ff> Command Function</ff>	<ff> Command Function</ff>
MSW0 - 3 MSW0 - 2	Auto - cutter Model	Tear Bar Model	
0	0	Executes a form feed.	Executes a form feed.
0	1	Executes cut after paper fed to cutting position (*3)	Paper is fed to the tear-bar position. (*4)
1	0	Executes a form feed.	Executes a form feed.
1	1	Executes cut after paper fed to cutting position (*3)	Paper is fed to the tear-bar position. (*4)

(\*3) Paper feed amount to cutting position = 1 inch

When black mark detection is enabled, paper is fed TOF and to the cutting position.

(\*4) Paper feed amount to tear bar position = 4/3 inch

When black mark detection is enabled, paper is fed TOF and to the cutting position.



(\*5) Chinese Character White/Black Inversion Command

MSW0 - E	MSW0 - D	MSW0 - C	<esc> "4"/<esc> "5" Command Functions (Chinese Characters)</esc></esc>	
0	0	0	No adornment	
0	0	1	Settings invalid (no adornment)	
0	1	0	<option 2=""> Upper line + Underline + enhancing (4 passes)</option>	
0	1	1	Option 3> Upper line + Underline + Double-tall + Enhancing (4 passes)	
1	0	0	Option 4> White/Black Inverted + Double-Tall (2 passes)	
1	0	1	Option 5> White/Black Inverted + 4 X Expanded (2 passes)	
1	1	0	Settings invalid (no adornment)	
1	1	1	Settings invalid (no adornment)	

This setting is valid when DIPSW 1-6 = OFF.

This function selects adornment means of Chinese Characters in the next white/black inversion command specification, and is compatible with red/black substitute functions on conventional models (SP500).

<ESC> "4" : White/black inverted printing specification (When DIPSW1 - 6=OFF)

<ESC> "5" : Cancel white/black inverted printing (When DIPSW1 - 6=OFF)

When using <ESC> "5" to cancel adornments, it returns to the adornments of the previous setting. (Adornments such as underline, upper-line, double-tall expanded and enhancing are cancelled if there is no command to set them (for example the <ESC> "-" 1 specification for underlines). These settings are enabled only on models that support Chinese Characters. This is disabled on ANK character and block character models.

Precautions for selecting Option 2 and Option 3.

1. Upper line and underlines are not applied in 90° and 270° rotated characters.

(*6) ANK	White/Black	Inversion	Command	

MSW0 - B	MSW0 - A	<esc> "4"/<esc> "5" Command Functions (ANK)</esc></esc>	
0	0 0 White/black inverted printing (1 Pass)		
0	1	Option 1> White/black inversion (5 x 9 font print) + enhancing (2 passes)	
1	0	0 <option 2=""> Upper line + Underline + enhancing (2 passes)</option>	
1	1	<option 3=""> Upper line + Underline + Double-tall + Enhancing (4 passes)</option>	

This setting is valid when DIPSW 1-6 = OFF.

This function selects adornment means of ANK characters in the next white/black inversion command specification, and is compatible with red/black substitute functions on conventional models (SP500).

<ESC> "4" : ANK white/black inverted printing specification (When DIPSW1 - 6=OFF)

<ESC> "5" : Cancel ANK white/black inverted printing specification (When DIPSW1 - 6=OFF) When using <ESC> "5" to cancel adornments, it returns to the adornments of the previous setting. (Adornments such as underline, upper-line, double-tall expanded and enhancing are cancelled if there is no command to set them (for example the <ESC> "-" 1 specification for underlines). This setting is enabled only for ANK characters and block characters. It is disabled for IBM block charac-

This setting is enabled only for ANK characters and block characters. It is disabled for IBM block characters and Chinese characters composed of 12 dot vertical characters (IBM block characters and Chinese characters do not have adornment with this command).

Precautions for selecting Option 1.

- 1. Prints white/black inverted characters using 5 x 9 fonts regardless of the current font size setting.
- 2. Inserts a one dot string of black printing to the head of the white/black inverted characters.
- With 1 and 2 above, the printing position will be off at the right side, and the printable number of characters in one line will be reduced.
   (For example, to write 42 dots of red print data using a conventional 7 x 9 font, there is a line feed at the 35<sup>th</sup> dot, and the remaining 7 dots are printed on the next line.)
- 4. Download defined characters defined with 5 x9 fonts are printed regardless of the current font setting (7x9/5x9).
- 5. MSW 3-6 must not be set to 1 (ANK character count = Many). (This will cause a while line to appear between characters.)

Precautions for selecting Option 2 and Option 3.

1. Upper line and underlines are not applied in 90° and 270° rotated characters.



(\*7) ANK Space Character White/Black Adornment This setting selects whether to adorn ANK characters when using white/black inversion, and is compatible with red/black substitute functions on conventional models (SP500).

The ANK space characters are limited to ASCII code 20H in this setting. In the character code table, if 7FHex is a space character, 7FHex is a target for this setting.

The following is an example of each setting. It is possible to avoid unnecessary adornment in printing patterns that provide spacing of printing positions with ANK space characters (20H) when white/black inversion is specified.

<Condition 1> ANK adornment (MSW0 - A, 0 - B) = "white/black inverted printing," ANK space character (MSW0-9) = "adornment"

#### TOTAL \$1234

<Condition 2> ANK adornment (MSW0 - A, 0 - B) = "white/black inverted printing," ANK space character (MSW0-9) = "no adornment"





#### 3-1-2) Memory Switch 1 (STAR)

Bit	Function	0	1
F	Reserved:		
E	(BM) Operations After Cover Closed (*2)	TOF	No TOF
D			
С	(BM) Operations When Power is Turned ON (*3)	No TOF	TOF
В	Reserved		
Α	Reserved		
9			
8	(BM) Black Mark Detection (*1)	Invalid	Valid
7			
6			
5			
4	Zero style	Normal	Slash zero
3	International Characters	See table below (*4)	←
2	International Characters	See table below (*4)	<i>←</i>
1	International Characters	See table below (*4)	←
0	International Characters	See table below (*4)	←

(\*1) Operations When Black Mark (BM) Detection is Enabled

• <FF> Command executes a TOF to the printing starting position.

 $\bullet$  <ESC> 'd' 2 or 3 commands execute a TOF + cut at the cutting position.

 $\bullet$  Pressing the FEED switch executes a TOF to the printing starting position.

• MSW 1-C, and 1-E are applied. Therefore, when MSW 1-8 = 0, MSW 1-C, and 1-E are ignored.

• The printing starting position and cutting position can be set by memory switch 7 or by command.

#### (\*2) (BM) Operations After Cover Closed

MSW1 - E Operations After Cover Closed	
	(SP712/SP717) TOF
0	(SP742/SP747 + Take-up Mechanism Disabled) TOF and Cut
	(SP742/SP747 + Take-up Mechanism Enabled) TOF
1	No TOF

In this case, TOF means a paper feed to the cutting position.

This setting only applies when the MSW 1-8 = 1 (black mark detection enabled).

(\*3) In this case, TOF means a paper feed to the cutting position. This setting only applies when the MSW 1-8 = 1 (black mark detection enabled).



MSW1 - 3	MSW1 - 2	MSW1 - 1	MSW1 - 0	International Characters
0	0	0	0	U.S.A
0	0	0	1	France
0	0	1	0	Germany
0	0	1	1	UK
0	1	0	0	Denmark 1
0	1	0	1	Sweden
0	1	1	0	Italy
0	1	1	1	Spain 1
1	0	0	0	Japan
1	0	0	1	Norway
1	0	1	0	Denmark 2
1	0	1	1	Spain 2
1	1	0	0	Latin America
1	1	0	1	Korea
1	1	1	0	Ireland
1	1	1	1	Legal

#### (\*4) International Characters Default Value Settings These settings are enabled only on standard specification printers.

When Code Page 3041 (Maltese) is selected in the character table, international characters are invalid (Character codes that are equivalent to international characters are characters specified by Code Page 3041 (Maltese)).

When MSW 0-4 = "1" (Double-byte countries), this memory switch setting is ignored and the following settings are selected.

(Chinese Specifications) USA (Japanese Specifications) Japan (Taiwan Specifications) USA



#### 3-1-3) Memory Switch 2 (STAR)

Bit	Function	0	1
F	Reserved		
E			
D	Reserved		
С			
В	Printing Region Width	See table below (*1)	<i>←</i>
Α	Paper Width Selection	See table below (*1)	←
9	Paper Width Selection	See table below (*1)	←
8			
7	Take - up Mechanism	Invalid	Valid
6	Reserved		
5			
4			
3	Contextual Auto-cut Function (*2)	Invalid	Valid
2			
1	Near End Sensor Function	See table below (*3)	←
0	Near End Sensor Function	See table below (*3)	←

#### (\*1) Print Region Width (MSW 2-B)/Paper Width (MSW 2-A, 2-9) Selection The print region width means the total number of dots in one line.

MSW2 - B	MSW2 - A	MSW2 - 9	Printing Region Width	Paper width
0	0	0	210 Dots (63 mm)	76mm
1	0	0	200 Dots (60mm)	76mm
0	0	1	190 Dots (57mm)	69.5mm
1	0	1	180 Dots (54mm)	69.5mm
0	1	0	160 Dots (48mm)	57.5mm
1	1	0	150 Dots (45mm)	57.5mm
0	1	1	*1	*1
1	1	1	*1	*1

(\*1) Setting invalid (Rising with the condition of: MSW2 - B="0", 2 - A="0", 2 - 9="0")

#### (\*2) Contextual Auto-cut Function

This function cuts paper when a paper feed command that feeds continuously over 7/6 inch. Hosts that cannot send an escape sequence, such as <ESC> "d" 0 can cut paper if a 1/6 inch line feed code <LF> is sent seven times.

#### (\*3) Near End Sensor Function

When an optional near end sensor is mounted, settings should abide by those shown in the table below.

MSW2 - 1	MSW2 - 0	Near End Sensor Function
0	0	Invalid
0	1	Invalid
1	0	Reflects the near end sensor state to the status. Printing does not stop for near end, and the printer does not go offline.
1	1	Reflects the near end sensor state to the status. Printing does stop for near end, and the printer goes offline.

When enabling the near-end sensor, the sensor should always be mounted.

This setting is ignored during a self-print, and alignment adjustment.



### 3 - 1 - 4) Memory Switch 3 (STAR)

Bit	Function	0	1
F	Shift JIS Chinese character mode (On Japanese Models Only)	Specification	Cancel
E	Character Table	See table below (*4)	←
D	Character Table	See table below (*4)	←
С	Character Table	See table below (*4)	←
В	Character Table	See table below (*4)	←
A	Character Table	See table below (*4)	←
9	Character Table	See table below (*4)	←
8	Character Table	See table below (*4)	←
7	Chinese Default Dot Count	See table below (*1)	←
6	ANK Default Dot Count	See table below (*2)	←
5			
4			
3			
2			
1	<cr> Command Functions</cr>	See table below (*3)	←
0	<cr> Command Functions</cr>	See table below (*3)	←

#### (\*1) Chinese Character Default Dot Count (CPL) Setting For Chinese/Taiwan Character Specifications

	Paper Wid	dth 76 mm	Paper Wid	th 69.5mm	Paper Width 57.5mm		
MSW3 - 7	210 dpl	200 dpl	190 dpl	180 dpl	160 dpl	150 dpl	
0	21	20	19	18	16	15	
1	1 23		21	20	17	16	

Paper widths (76/69.5/57.5 mm) and print ranges (210/200/190/180/160/150 dpl) shown in the table are set by the memory switches 2 - 9, 2 - A, and 2 - B.

#### For Japanese Character Specifications

MO14/2 7	Paper Wid	dth 76 mm	Paper Wid	th 69.5mm	Paper Width 57.5mm		
MSW3 - 7	210 dpl	200 dpl	190 dpl	180 dpl	160 dpl	150 dpl	
0	23	22	21	20	17	16	
1	21	20	19	18	16	15	

Paper widths (76/69.5/57.5 mm) and print ranges (210/200/190/180/160/150 dpl) shown in the table are set by the memory switches 2 - 9, 2 - A, and 2 - B.

#### (\*2) ANK Default Dot Count (CPL) Setting \*1 7×9, \*2: 5×9(2P=1), \*3: 5×9(3P=1)

	Paper Width 76 mm			Paper Width 69.5mm				Paper Width 57.5mm										
MSW3 - 6	2	210 dp	ol	2	200 dp	bl	1	90 dp	bl	1	80 dp	bl	1	60 dp	bl	1	50 dp	bl
	*1	*2	*3	*1	*2	*3	*1	*2	*3	*1	*2	*3	*1	*2	*3	*1	*2	*3
0	42	35	23	40	33	22	38	31	21	36	30	20	32	26	17	30	25	16
1	46	38	24	44	36	23	42	34	22	40	32	21	35	29	18	33	27	17

Paper widths (76/69.5/57.5 mm) and print ranges (210/200/190/180/160/150 dpl) shown in the table are set by the memory switches 2 - 9, 2 - A, and 2 - B.

When MSW 3-6 = 1 the character black/white inversion command should not be used. (This will cause a while line to appear between characters.)



# (\*3) <CR> Command Functions

MSW3 - 1	MSW3 - 0	<cr> Functions</cr>
0	0	Ignored
0	1	Ignored
1	0	Prints and performs a line feed (same as <lf>.)</lf>
1	1	Prints (No line feed)

#### (\*4) Character Table Settings

These settings are enabled only on standard specification printers.

MSW3 - E	MSW3 - D	MSW3 - C	MSW3 - B	MSW3 - A	MSW3 - 9	MSW3 - 8	Character Table
0	0	0	0	0	0	0	Normal
0	0	0	0	0	0	1	Code Page 437 / IBM Character Set #2
0	0	0	0	0	1	0	Katakana
0	0	0	0	0	1	1	IBM Character Set #1
	0	0	0	1	0	0	Code Page 858 (Multilingual)
0 0	0	0	0	1	0	1	
0	0	0	0	1	1	0	Code Page 852 (Latin - 2) Code Page 860 (Portuguese)
0	0	0	0	1			
			-		1	1	Code Page 861 (Icelandic)
0	0	0	1	0	0	0	Code Page 863 (Canadian French)
0	0	0	1	0	0	1	Code Page 865 (Nordic)
0	0	0	1	0	1	0	Code Page 866 (Cyrillic Russian)
0	0	0	1	0	1	1	Code Page 855 (Cyrillic Bulgarian)
0	0	0	1	1	0	0	Code Page 857 (Turkish)
0	0	0	1	1	0	1	Code Page 862 (Israel/Hebrew)
0	0	0	1	1	1	0	Code Page 864 (Arabic)
0	0	0	1	1	1	1	Code Page 737 (Greek)
0	0	1	0	0	0	0	Code Page 851 (Greek)
0	0	1	0	0	0	1	Code Page 869 (Greek)
0	0	1	0	0	1	0	Code Page 928 (Greek)
0	0	1	0	0		1	Code Page 772 (Lithuanian)
0	0	1	0	1	0	0	Code Page 774 (Lithuanian)
0	0	1	0	1	0	1	Code Page 874 (Thai)
0	1	0	0	0	0	0	Code Page 1252 (Windows Latin - 1)
0	1	0	0	0	0	1	Code Page 1250 (Windows Latin - 2)
0	1	0	0	0	1	0	Code Page 1251 (Windows Cyrillic)
1	0	0	0	0	0	0	Code Page 3840 (IBM - Russian)
1	0	0	0	0	0	1	Code Page 3841 (Gost)
1	0	0	0	0	1	0	Code Page 3843 (Polish)
1	0	0	0	0	1	1	Code Page 3844 (CS2)
1	0	0	0	1	0	0	Code Page 3845 (Hungarian)
1	0	0	0	1	0	1	Code page 3846 (Turkish)
1	0	0	0	1	1	0	Code Page 3847 (Brazil - ABNT)
1	0	0	0	1	1	1	Code Page 3848 (Brazil - ABICOMP)
1	0	0	1	0	0	0	Code Page 1001 (Arabic)
1	0	0	1	0	0	1	Code Page 2001 (Lithuanian - KBL)
1	0	0	1	0	1	0	Code Page 3001 (Estonian - 1)
1	0	0	1	0	1	1	Code Page 3002 (Estonian - 2)
1	0	0	1	1	0	0	Code Page 3011 (Latvian - 1)
1	0	0	1	1	0	1	Code Page 3012 (Latvian - 2)
1	0	0	1	1	1	0	Code Page 3021 (Bulgarian)
1	0	0	1	1	1	1	Code Page 3041 (Maltese)
1	1	0	0	0	0	0	Thai Character Code 42 (Thai)
1	1	0	0	0	0	1	Thai Character Code 11 (Thai)
1	1	0	0	0	1	0	Thai Character Code 13 (Thai)
1	1	0	0	0	1	1	Thai Character Code 14 (Thai)
1	1	0	0	1	0	0	Thai Character Code 16 (Thai)
1	1	0	0	1	0	1	Thai Character Code 17 (Thai)
1	1	0	0	1	1	0	Thai Character Code 18 (Thai)



When not defied, Normal is selected. When MSW 0-4 = "1" (Double-byte countries), this memory switch setting is ignored and the following settings are selected. (Chinese Specifications) Normal is Fixed (Japanese Specifications) Normal (JP Dedicated) is Fixed (Taiwan Specifications) Normal is Fixed

#### 3 - 1 - 5) Memory Switch 4 (STAR)

Bit	Function	0	1
F	Reserved		
Е			
D	RTS Signal (Serial)	Same as DTR signal	Always a space
С	X-ON, X-OFF Output Timing (Serial)	Only When Changed	Every 3 seconds
В			
А			
9	Reception Buffer Size	8,192 bytes (Big)	256 bytes (Small)
8	Automatic Status Function (*1)	Invalid	Enabled (Enabled when all status occurs)
7	NSB (*1) (*2)	Invalid	Valid
6			
5	Reserved		
4			
3	ESC RS a n Command Function	Only Set	Automatic Status Sent Only One Time
2			
1	Serial Baud Rate Setting Extension Mode (*3)	Invalid	Valid
0	Data Reception Error (Serial)	Prints "?"	Ignored

(\*1) Support for each type of interface is outlined below.

MSW Set Bits	Serial	Parallel	USB	USB	Ethernet	Wireless LAN
	Sella		Printer Class	Vendor Class	Ellieniel	WITEIESS LAIN
			×		×	×
MSW4 - 8	0	0	(Fixed at	0	(Fixed at	(Fixed at
			Disabled)		Enabled)	Enabled)
			×		×	×
MSW4 - 7		0	(Fixed at	0	(Fixed at	(Fixed at
			Enabled)		Disabled)	Disabled)

 $\circ$ : Can be set

×: Cannot be set

(\*2) NSB Function that returns automatic status each time the reverse rotation mode. This setting is enabled only when using a parallel interface and when in USB vendor class.

(\*3) Refer to section 4.2 DIPSW1 (I/F Card) Serial Interface Card for details on serial baud rate settings.



# 3 - 1 - 6) Memory Switch 5 (STAR)

Bit	Function	0	1
F	Reserved		
E	Reserved		
D	Reserved		
С	Reserved		
В	Reserved		
Α	Reserved		
9	Reserved		
8	Reserved		
7	Reserved		
6	Reserved		
5	Reserved		
4	Reserved		
3	Reserved		
2	Reserved		
1	Reserved		
0	Reserved		



# 3 - 1 - 7) Memory Switch 6 (STAR)

Bit	Function	0	1
F	nPError Signal (Parallel)	No paper	No paper + near end
Е	nInit Signal Resets Printer (Parallel)	See table below (*1)	←
D	nInit Signal Resets Printer (Parallel)	See table below (*1)	←
С	Device ID Transmission (Parallel)	Invalid	Valid
В	Reverse Interrupt Data Handling (Parallel *2)	Maintain	Discarded
Α	Reverse Mode (Parallel)	Valid	Invalid
9	BUSY Condition	Reception buffer or Offline	Reception Buffer Full
8	Reserved		
7			
6			
5	Reserved		
4	Reserved		
3	Reserved		
2	Reserved		
1	Reserved		
0	Reserved		

#### (\*1) Parallel nInit signal reset conditions

MSW6 - E	MSW6 - D	Reset Conditions
0	0	#31 pin (nInit) = LOW
0	1	Invalid
1	0	#31 pin (nInit) = LOW & #36 pin (nSelectIn/1284Active) = LOW
1	1	Invalid

#### (\*2) Reverse Interrupt Data Handling

When there is a transition to the forward mode when transferring IEEE1284 reverse data, if the transfer data disappears, set to handle this data. "Maintain":

Maintains lost data and sends it first in the next reverse data transmission. If that data is part way of the automatic status, it sends the remaining portion of the automatic status data. "Discard":

Discards lost data. If that data is part way of the automatic status, it discards the remaining portion of the automatic status data.



#### 3 - 1 - 8) Memory Switch 7 (STAR)

Bit	Function	0	1
F			
E			
D	(BM) Fine Adjustments to the TOF Position (*1)		
С	(BitB to F)		
В	J		
A			
9			
8			
7			
6			
5	(BM) TOF Amount (*2)		
4	(Bit0 to A)		
3			
2			
1			
0	1		

(\*1) Fine Adjustments to the TOF Position (Bit B to Bit F)

This setting only applies when the black mark detection enabled (MSW 1-8 = "1").

This setting corrects the mechanical differences in stopping position caused by variations in sensor sensitivity.

(Correction range: -15 steps to + 15 steps (-2.65 mm to +2.65 mm))

Using Bit B, specify whether to correct in the positive or negative directions, and specify the amount of correction using Bit C to Bit F (the LSB on the Bit C side) in 1/144 inch (which equals one step) increments.

Default setting is 0.

(Ex: When correction + 10/144 inch)

BitF	BitE	BitD	BitC	BitB	Fine Adjustment Amount
1	0	1	0	0	+10Step

(Ex: When correction -7/144 inch)

BitF	BitE	BitD	BitC	BitB	Fine Adjustment Amount
0	1	1	1	1	- 7Step

(\*2) TOF Amount (Bit 0 to Bit A)

This setting only applies when the black mark detection enabled (MSW 1-8 = "1").

Using Bit 0 to Bit A (the LSB on the Bit 0 side) to specify the TOF amount after detection of the black mark (the printing starting position and the cutting position) in 1/144 inch (which equals one step) increments. See the following figure (\*3) for details on the stopping position when TOF = 0.

Setting Range: 0 to 2047/144 inch (max. 361mm)However, the value added with the minute amount of adjustment (Bit B to Bit F) of the TOF position should be less than the distance from a mark and the next mark. (The concept is shown in the drawing.) If the value is higher than the mark distances, the correct TOF will not be attained. Default setting is 0.

The TOF can be set using the following commands.

This TOF amount is applied as the default value for the printing starting position and the cutting position.

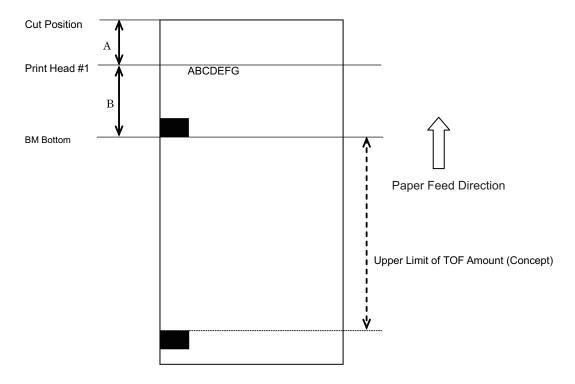
[Setting Command] <ESC><GS>"(""F" pL pH a m nL nH



(\*3) Stopping position of the TOF amount = 0 (default) (MSW1-9 = "0" (When BM sensor installation position = paper feed side))

The position to stop in the positions shown in the figure below between the print head #1 pin and the bottom edge of the black mark (the black portion) is the TOF amount 0.

When the TOF amount is set, the black mark (the black portion) relatively moves in the upward direction as the reference position.



(1) When using TOF to the Cutting Position (MSW1-9 = "0")	(1)	When using TO	to the Cutting	Position (MSW)	1-9 = "0")
---	-----	---------------	----------------	----------------	------------

Model	A	В
SP742/SP747	Approx. 19.5 mm	Approx. 31 mm
SP712/SP717	Approx. 27.9 mm	Approx. 31 mm

(2)	When using	TOF to the	Printing S	Starting Positio	on (MSW1-9 = "0")
(~)	which doing		i initing c	starting r ooitit	,

Model	В
SP742/SP747	Approx. 31 mm
SP712/SP717	Approx. 31 mm



# 3 - 1 - 9) Memory Switch 8 (STAR)

Bit	Function	0	1
F			
E			
D			
С	Reserved		
В			
Α			
9			
8			
7			
6			
5	Reserved		
4	Reserved		
3	Reserved		
2	Reserved		
1	Reserved		
0	Reserved		



### 3-1-10) Memory Switch 9 (STAR)

Bit	Function	0	1
F			
E			
D			
С			
В			
A			
9			
8			
7			
6			
5			
4			
3	External Buzzer Ringing Pulse Width (MSW9-0 = "1")	See table below (*2)	←
2	External Buzzer Ringing Pulse Width (MSW9-0 = "1")	See table below (*2)	←
1	External Buzzer Output Destination (MSW9-0 = "1")	External Device Output 1	External Device Output 2
0	Buzzer Ringing Device at Error (*1)	Print Head Buzzer	External Buzzer

(\*1) The following are errors that can be selected for the output device of the buzzer using this setting.

- Paper Out Error
- Mechanical Error
- Auto-cutter Error

Other buzzer ringing operations are fixed to the print head buzzer.

(\*2) External Buzzer Ringing Pulse Width

The pulse width conditions of this setting are applied to warning sound patterns (\*1 above) when MSW9-0 = "1" are described in section 4.12 Errors; 2) Indicators.

Set a value higher than the minimum response time for the buzzer you use as a ringing pulse width. Star's recommended buzzer has a minimum response time of 400 ms, so the default value is set to 400 ms.

MSW9 - 3	MSW9 - 2	Buzzer Ringing Pulse Width		
0	0	400ms		
0	1	600ms		
1	0	100ms		
1	1	200ms		



#### 3.-2) When in ESC/POS Mode

#### 3-2-1 Memory Switch 0 (ESC/POS)

Bit	Function	0	1
F	Reserved		
Е	Chinese Character White/Black Inversion Command	See table below (*2)	←
D	Chinese Character White/Black Inversion Command	See table below (*2)	←
С	Chinese Character White/Black Inversion Command	See table below (*2)	←
В	ANK White/Black Inversion Command	See table below (*3)	←
А	ANK White/Black Inversion Command	See table below (*3)	←
9	ANK Space Character Adornment Handling (*4)	Adorn	Do not adorn
8			
7			
6			
5			
4	Country Specifications (*1)	SBCS (Single Byte Countries)	DBCS (Double Byte Countries)
3	Reserved:		
2	Reserved:		
1	Reserved:		
0	Reserved:		

#### (\*1) Country Specifications

Country	MSW0 - 4 = 0	MSW0 - 4 = 1
Overseas (Europe/USA)	Standard Specifications	Chinese Characters
China	Standard Specifications	Chinese Characters
Japan	Standard Specifications	Japanese Language Chinese Characters
Taiwan	Standard Specifications	Taiwan Characters

#### (\*2) Chinese Character White/Black Inversion Command

MSW0 - E	MSW0 - D	MSW0 - C	ESC> "r" n Command Functions (Chinese Characters)			
0	0	0	No adornment			
0	0	1	Settings invalid (no adornment)			
0	1	0	Dption 2> Upper line + Underline + Enhancing (4 passes)			
0	1	1	Option 3> Upper line + Underline + Double-tall + Enhancing (4 passes)			
1	0	0	<option 4=""> White/Black Inverted + Double-Tall (2 passes)</option>			
1	0	1	<option 5=""> White/Black Inverted + 4 X Expanded (2 passes)</option>			
1	1	0	Settings invalid (no adornment)			
1	1	1	Settings invalid (no adornment)			

This setting is valid only when DIPSW 1-6 = OFF.

This function selects adornment means of Chinese Characters in the next white/black inversion command specification, and is compatible with red/black substitute functions on conventional models (SP500).

<ESC> "r" 1: White/black inverted printing specification (When DIPSW1 - 6=OFF)

<ESC> "r" 0: White/black inverted printing specification (When DIPSW1 - 6=OFF)

When using <ESC> "r" 0 to cancel adornments, it returns to the adornments of the previous setting. (Adornments such as underline, upper-line, double-tall expanded and enhancing are cancelled if there is no command to set them (for example the <FS> "-" 1 specification for underlines).

These settings are enabled only on models that support Chinese Characters. This is disabled on ANK character and block character models.



#### Precautions for selecting Option 2 and Option 3.

1. Upper line and underlines are not applied in 90° and 270° rotated characters.

MSW0 - B	MSW0 - A	<esc> "r" n Command Functions (ANK)</esc>
0	0	White/black inverted printing (1 Pass)
0	1	<option 1=""> White/black inversion (5 x 9 font print) + Enhancing (2 passes)</option>
1	0	<option 2=""> Upper line + Underline + Enhancing (2 passes)</option>
1	1	<option 3=""> Upper line + Underline + Double-tall + Enhancing (4 passes)</option>

#### (\*3) ANK White/Black Inversion Command

This setting is valid only when DIPSW 1-6 = OFF.

This function selects adornment means of ANK characters in the next white/black inversion command specification, and is compatible with red/black substitute functions on conventional models (SP500).

<ESC> "r" 1: White/black inverted printing specification (When DIPSW1 - 6=OFF)

<ESC> "r" 0: White/black inverted printing specification (When DIPSW1 - 6=OFF)

When using <ESC> "r" 0 to cancel adornments, it returns to the adornments of the previous setting. (Adornments such as underline, double-tall expanded and enhancing are cancelled if there is no command to set them (for example, the <ESC> "-" 1 specification for underlines).

This setting is enabled only for ANK characters and block characters. This is ignored for Chinese characters (Chinese characters do not receive adornment with this command).

#### Precautions for selecting Option 2 and Option 3.

1. Upper line and underlines are not applied in 90° and 270° rotated characters.

(\*7) ANK Space Character White/Black Adornment

This setting selects whether to adorn ANK characters when using red/black adornment, and is compatible with red/black substitute functions on conventional models (SP500), in white/black inverted printing. The ANK space characters are limited to ASCII code 20H in this setting. In the character code table, if 7FHex is a space character, 7FHex is a target for this setting.

The following is an example of each setting. It is possible to avoid unnecessary adornment in printing patterns that provide spacing of printing positions with ANK space characters (20H) when white/black inversion is specified.

(Print Example) Data: <ESC> "r" 1 "TOTAL" 20H 20H 20H 20H 20H 20H 20H 20H 20H 40H \*\$1234" <LF>

<Condition 1> ANK adornment (MSW0 - A, 0 - B) = "white/black inverted printing," ANK space character (MSW0-9) = "adornment"

#### TOTAL \$1234

<Condition 2> ANK adornment (MSW0 - A, 0 - B) = "white/black inverted printing," ANK space character (MSW0-9) = "no adornment"





# 3-2-2) Memory Switch 1 (ESC/POS)

Bit	Function	0	1
F	Reserved		
Е	(BM) Operations After Cover Closed (*2)	TOF	No TOF
D			
С	(BM) Operations When Power is Turned ON (*3)	No TOF	TOF
В	(BM) Paper Position Correction After a Paper Cut (*4)	Valid	Invalid
Α	(BM) Operations When Recovering From a BM Error(*5)	TOF	No TOF
9			
8	(BM) Black Mark Detection (*1)	Invalid	Valid
7			
6			
5			
4	Reserved		
3	Reserved		
2	Reserved		
1	Reserved		
0	Reserved		

(\*1) Operations When Black Mark (BM) Detection is Enabled

- This command executes a TOP to the cutting position.
- Pressing the FEED switch executes a TOF to the printing starting position.

• MSW 1-A, 1-B, 1-C, and 1-E are applied. Therefore, when MSW 1-8 = 0, MSW 1-A, 1-B, 1-C, and 1-E are ignored.

• The printing starting position and cutting position can be set by memory switch 7.

#### (\*2) (BM) Operations After Cover Closed

MSW1 - E	Operations After Cover Closed
	(SP712/SP717) TOF
0	(SP742/SP747 + Take-up Mechanism Disabled) TOF and Cut
	(SP742/SP747 + Take-up Mechanism Enabled) TOF
1	No TOF

In this case, TOF means a paper feed to the cutting position. This setting only applies when the MSW 1-8 = "1" (black mark detection enabled).

(\*3) In this case, TOF means a paper feed to the cutting position. This setting only applies when the MSW 1-8 = "1" (black mark detection enabled).

(\*4) (BM) Paper Position Correction After a Paper Cut (Only SP742/SP747)
MSW 1-B = "0" Correction Enabled: Feeds paper approximately 8 mm after a paper cut.
MSW 1-B = "1" Correction Disabled: Does not feed paper after a paper cut.
This setting only applies when the MSW 1-8 = "1" (black mark detection enabled). When MSW 1-8 = "0" (black mark detection disabled), correction is always disabled (the printer does not feed paper after a paper cut).

(\*5) (BM) TOF Operations When Recovering From a BM Error This setting only applies when the MSW 1-8 = "1" (black mark detection enabled). When using a recovery command from the host to recover back online during a black mark detection error, whether to execute a TOF to the cutting position is a condition for this setting.



### 3-2-3) Memory Switch 2 (ESC/POS)

Bit	Function	0	1
F	Reserved		
E			
D	Reserved		
С			
В	Printing Region Width	See table below (*1)	←
A	Paper Width Selection	See table below (*1)	←
9	Paper Width Selection	See table below (*1)	←
8			
7	Take - up Mechanism	Invalid	Valid
6	Reserved:		
5			
4			
3	Reserved:		
2			
1	Near End Sensor Function	See table below (*2)	←
0	Near End Sensor Function	See table below (*2)	←

#### (\*1) Print Region Width (MSW 2-B)/Paper Width (MSW 2-A, 2-9) Selection The print region width means the total number of dots in one line.

MSW2 - B	MSW2 - A	MSW2 - 9	Printing Region Width	Paper width
0	0	0	200 Dots (60mm)	76mm
1	0	0	210 Dots (63 mm)	76mm
0	0	1	180 Dots (54mm)	69.5mm
1	0	1	190 Dots (57mm)	69.5mm
0	1	0	150 Dots (45mm)	57.5mm
1	1	0	160 Dots (48mm)	57.5mm
0	1	1	*1	*1
1	1	1	*1	*1

\*1 • • • Setting invalid (Rising with the condition of: MSW2 - B="0", 2 - A="0", 2 - 9="0")

#### (\*2) Near End Sensor Function

When an optional near end sensor is mounted, settings should abide by those shown in the table below.

MSW2 - 0	Near End Sensor Function
0	Invalid
1	Invalid
0	Reflects the near end sensor state to the status. Printing does not stop for near end, and the printer does not go offline.
1	Reflects the near end sensor state to the status. Printing does stop for near end, and the printer goes offline.
	<b>0</b> 1

When enabling the near-end sensor, the sensor should always be mounted. This setting is ignored during a self-print, and alignment adjustment.



# 3 - 2 - 4) Memory Switch 3 (ESC/POS)

Bit	Function	0	1
F	Reserved		
E	Reserved		
D	Reserved		
С	Reserved		
В	Reserved		
Α	Reserved		
9	Reserved		
8	Reserved		
7	Chinese Default Dot Count	See table below (*1)	←
6	ANK Default Dot Count	See table below (*2)	←
5			
4			
3			
2			
1	<cr> Command Functions</cr>	See table below (*3)	<i>←</i>
0	<cr> Command Functions</cr>	See table below (*3)	←

#### (\*1) Chinese Character Default Dot Count (CPL) Setting Chinese, Japanese, and Taiwanese Specifications

MSW3 - 7	Paper Wid	1th 76 mm	Paper Width 69.5mm		Paper Width 57.5mm	
	200 dpl	210 dpl	180 dpl	190 dpl	150 dpl	160 dpl
0	22	23	20	21	16	17
1	20	21	18	19	15	16

Paper widths (76/69.5/57.5 mm) and print ranges (200/210/180/190/150/160 dpl) shown in the table are set by the memory switches 2 - 9, 2 - A, and 2 - B.

	Paper Width 76 mm			Paper Width 69.5mm				Paper Width 57.5mm				
MSW3 - 6	200 dpl		210 dpl 180		dpl 190 dpl		150 dpl		160 dpl			
	7×9	5×9	7×9	5×9	7×9	5×9	7×9	5×9	7×9	5×9	7×9	5×9
0	40	33	42	35	36	30	38	31	30	25	32	26
1	44	36	46	38	40	32	42	34	33	27	35	29

#### (\*2) ANK Default Dot Count (CPL) Setting

Paper widths (76/69.5/57.5 mm) and print ranges (200/210/190/180/150/160 dpl) shown in the table are set by the memory switches 2 - 9, 2 - A, and 2 - B.

When MSW 3-6 = "1" the character black/white inversion command should not be used. (This will cause a while line to appear between characters.)

#### (\*3) <CR> Command Functions

Functions vary according to each interface.

		<cr> Functions</cr>					
MSW3 - 1	MSW3 - 0	Parallel interface	Serial Interface, USB, Ethernet, Wireless LAN				
0	0	Prints (No line feed)	Prints (No line feed)				
0	1	Prints and performs a line feed (same as <lf>.)</lf>	Prints and performs a line feed (same as <lf>.)</lf>				
1	0	Prints and obeys the Auto Fd signal. (1) When AutoFd = Low Performs a line feed (same as <lf>.) (2) When AutoFd = High No line feed.</lf>	Ignored				
1	1	Ignored	Ignored				



# 3 - 2 - 5) Memory Switch 4 (ESC/POS)

Bit	Function	0	1
F	Automatic Status Types for USB	ESC/POS Status	STAR Status
Е			
D	RTS Signal (Serial)	Same as DTR signal	Always a space
С	Reserved		
В			
А			
9	Reception Buffer Size	8,192 bytes (Big)	40 bytes (Small)
8	Automatic Status Function(*1)	Invalid	Enabled (Same as <gs> "a" 2)</gs>
7	Reserved		
6			
5	DSR check when transmitting status (serial)	Yes	No
4			
3	Reserved		
2			
1	Serial Baud Rate Setting Extension Mode (*2)	Invalid	Valid
0	Data Reception Error (Serial)	Prints "?"	Ignored

(\*1) Support for each type of interface is outlined below.

MSW Set Bits	Serial	Parallel	USB	USB	Ethernet	Wireless LAN
			Printer Class	Vendor Class		
MSW4 - 8	0	0	×	0	×	×
			(Fixed at		(Fixed at	(Fixed at
			Disabled)		Enabled)	Enabled)

o: Can be set

×: Cannot be set

(\*2) Refer to section 4.2 DIPSW1 (I/F Card) Serial Interface Card for details on serial baud rate settings.



# 3 - 2 - 6) Memory Switch 5 (ESC/POS)

Bit	Function	0	1
F	Reserved		
E	Reserved		
D	Reserved		
С	Reserved		
В	Reserved		
Α	Reserved		
9	Reserved		
8	Reserved		
7	Reserved		
6	Reserved		
5	Reserved		
4	Reserved		
3	Reserved		
2	Reserved		
1	Reserved		
0	Reserved		



# 3 - 2 - 7) Memory Switch 6 (ESC/POS)

Bit	Function	0	1
F	Reserved		
Е	nInit Signal Resets Printer (Parallel)	See table below (*1)	←
D	nInit Signal Resets Printer (Parallel)	See table below (*1)	←
С	Device ID Transmission (Parallel)	Invalid	Valid
В	Reserved		
Α	Reverse Mode (Parallel)	Valid	Invalid
9	BUSY Condition	Reception buffer or Offline	Reception Buffer Full
8	Reserved		
7			
6			
5	Reserved		
4	Reserved		
3	Reserved		
2	Reserved		
1	Reserved		
0	Reserved		

MSW6 - E	MSW6 - D	Reset Conditions
0	0	#31 Pin (nInit) = LOW
0	1	Invalid
1	0	#31 Pin (nInit) = LOW & #36 Pin (nSelectIn/1284Active) = LOW
1	1	Invalid



#### 3 - 2 - 8) Memory Switch 7 (ESC/POS)

Bit	Function	0	1
F	]		
E			
D	(BM) Fine Adjustments to the TOF Position (*1)		
С	(BitB to F)		
в —	]		
A	1		
9			
8			
7			
6			
5	(BM) TOF Amount (*2)		
4	(Bit0 to A)		
3			
2			
1			
0 —	1		

(\*1) Fine Adjustments to the TOF Position (Bit B to Bit F)

This setting only applies when the black mark detection enabled (MSW 1-8 = "1").

This setting corrects the mechanical differences in stopping position caused by variations in sensor sensitivity.

(Correction range: -15 steps to + 15 steps (-2.65 mm to +2.65 mm))

Using Bit B, specify whether to correct in the positive or negative directions, and specify the amount of correction using Bit C to Bit F (the LSB on the Bit C side) in 1/144 inch (which equals one step) increments. Default setting is 0.

#### (Ex: When correction + 10/144 inch)

BitF	BitE	BitD	BitC	BitB	Fine Adjustment Amount
1	0	1	0	0	+10Step

#### (Ex: When correction -7/144 inch)

BitF	BitE	BitD	BitC	BitB	Fine Adjustment Amount
0	1	1	1	1	- 7Step

#### (\*2) TOF Amount (Bit 0 to Bit A)

This setting only applies when the black mark detection enabled (MSW 1-8 = "1").

Using Bit 0 to Bit A (the LSB on the Bit 0 side) to specify the TOF amount after detection of the black mark (the printing starting position and the cutting position) in 1/144 inch (which equals one step) increments.

See the following figure (\*3) for details on the stopping position when TOF = 0.

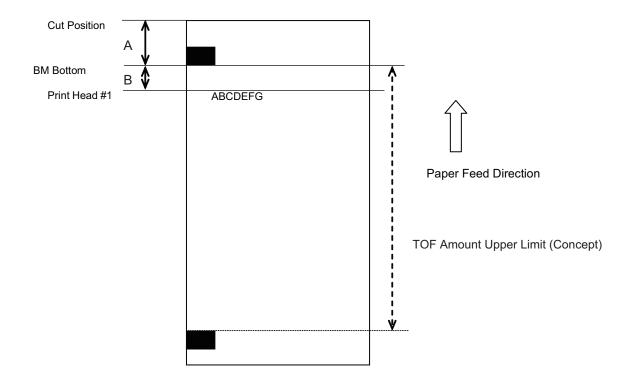
Setting Range: 0 to 2047/144 inch (max. 361mm)However, the value added with the minute amount of adjustment (Bit B to Bit F) of the TOF position should be less than the distance from a mark and the next mark. (The concept is shown in the drawing.) If the value is higher than the mark distances, the correct TOF will not be attained. Default setting is 0.



(\*3) Stopping position of the TOF amount = 0 (default) (MSW1-9 = "0" (When BM sensor installation position = paper feed side))

The position to stop in the positions shown in the figure below between the print head #1 pin and the bottom edge of the black mark (the black portion) is the TOF amount 0.

When the TOF amount is set, the printing starting position moves in the downward direction using this position as its reference.



### (1) When using TOF to the Cutting Position (MSW1-9 = "0")

Model	A	В
SP742/SP747 (MSW1 - B="0" : Printing position correction after a paper cut)	Approx. 14 mm	Approx. 13.1 mm
SP742/SP747 (MSW1 - B="1" : No printing position correction after a paper cut)	Approx. 14 mm	Approx. 5.5 mm
SP712/SP717	Approx. 27.9 mm	Approx. 5.5 mm

#### (2) When using TOF to the Printing Starting Position (MSW1-9 = "0")

Model	В
SP742/SP747	Approx. 5.5 mm
SP712/SP717	Approx. 5.5 mm



### 3 - 2 - 9) Memory Switch 8 (ESC/POS)

Bit	Function	0	1
F			
E			
D			
С	Cutter Position Correction Function (*2)	Invalid	Valid
В			
Α			
9			
8			
7			
6			
5	Reserved		
4	Reserved		
3	Reserved		
2	Reserved		
1	Reserved		
0	Reserved		

(\*2) On models equipped with an auto-cutter perform the following operations when using the cut command.

(1) 7.6 mm paper reverse feed
(2) Executes a paper cut
(3) 7.6 mm paper forward feed
The commands applied with this function are shown below.
<ESC> "m", <ESC>"i", <GS> "V" n (n=0, 1, 48, 49)

The printing results of the distance from the print head's first pin position to the cutting position when using this function are shown below.

Cutter Position Correction "Disabled": 19.5 mm Cutter Position Correction "Enabled": 27.1 mm



### 3-2-10) Memory Switch 9 (ESC/POS)

Bit	Function	0	1
F			
E			
D			
С			
В			
Α			
9			
8			
7			
6			
5			
4			
3	External Buzzer Ringing Pulse Width (MSW9-0 = "1")	See table below (*2)	<i>←</i>
2	External Buzzer Ringing Pulse Width (MSW9-0 = "1")	See table below (*2)	<i>←</i>
1	External Buzzer Output Destination (MSW9-0 = "1")	External Device Output 1	External Device Output 2
0	Buzzer Ringing Device at Error (*1)	Print Head Buzzer	External Buzzer

(\*1) The following are errors that can be selected for the output device of the buzzer using this setting. • Paper Out Error

Mechanical Error

Auto-cutter Error

Other buzzer ringing operations are fixed to the print head buzzer.

(\*2) External Buzzer Ringing Pulse Width

The pulse width conditions of this setting are applied to warning sound patterns (\*1 above) when MSW9-0 = "1" are described in section 4.12 Errors; 2) Indicators.

Set a value higher than the minimum response time for the buzzer you use as a ringing pulse width. Star's recommended buzzer has a minimum response time of 400 ms, so the default value is set to 400 ms.

MSW9 - 3	MSW9 - 2	Buzzer Ringing Pulse Width					
0	0	400ms					
0	1	600ms					
1	0	100ms					
1	1	200ms					



### 4.4 Operation Switches

### 1) POWER Switch

The POWER switch turns the power source on and off to supply power to the printer. Turn the power on and off when the printer is connected with a power cable.

2) FEED Switch

Туре:	Tact Switch (A non-locking push switch)
Function:	When pressed, executes a 1/6 inch paper feed.
	If pressed continuously, paper is continuously fed.

In that situation, the FEED switch will not feed paper.

- 1. Adjustment mode such as print test
- 2. Mechanical errors, cutter errors, non-recoverable errors

The printer will enter any of the following adjustment modes by turning on the power to the printer while holding down the FEED switch.

<How to Enter Each Adjustment Mode>

Turn the power on while holding down the FEED switch. The printer will enter each adjustment mode depending on when you release the switch.

(1) Release the switch after the buzzer beeps one time. This enters the self-print mode of 4.5.

↓ (After holding for two seconds)

(2) Release the switch after the buzzer beeps twice. This enters the dot alignment adjustment mode of 4.6.

↓ (After holding for two seconds)

(3) Release the switch after the buzzer beeps three times. This enters the hexadecimal dump mode of 4.7.

↓ (After holding for two seconds)

(4) Release the switch after the buzzer beeps four times. This enters the black mark sensor adjustment mode of 4.8.

 $\downarrow$  (After holding for two seconds)

(5) Release the switch after the buzzer beeps five times. This enters the near-end sensor adjustment mode of 4.9 (factory option).

↓ (After holding for two seconds)

(6) Release the switch after the buzzer beeps six times. This enters the memory switch manual setting mode of 4.10.

↓ (After holding for two seconds)

(7) Release the switch after the buzzer beeps seven times. This enters the memory switch ignore mode of 4.11.

↓ (After holding for two seconds)

Returns to (1).

3)	Rear Cover Open Switch Type: Function:	Mechanical switch Detects when the rear cover is open.
		Detects when the real cover is open.

4) Front Cover Open Switch
 Type: Me
 Function: Det

Mechanical switch Detects when the front cover is open.



### 4.5 Self - test Print Mode

- 1) Procedures for Self test Print
  - Turn the POWER switch on while holding down the FEED switch. When the buzzer beeps one time, release the FEED switch to enter the self-test print mode.

The self-test print mode prints each of the printer's settings and ASCII characters onto the paper. On Chinese character models, it continues by printing Chinese characters.

The contents printed for the printer's settings vary according to the emulation settings for the DIP switches, so perform the self - test print after setting to the emulation conditions that are actually used.

- 2) Items to Check in the Self test Print Mode
  - (1) Firmware version
  - (2) Interface card type
  - (3) Memory switch settings
  - (4) DIP switch settings
  - (5) Dot correction setting number
  - (6) Types of Chinese character fonts installed
  - (7) Boot program version
  - (8) Print quality check using an ASCII print
  - (9) Print quality using Chinese character print (When Ethernet or a wireless LAN card is installed on models without an interface, Chinese characters are output in a short pattern (only for one block of an upper code).)
  - (10) Network settings (only when Ethernet or a wireless LAN card is installed on models without an interface)
- 3) Continuing and ending self test printing

Continue pressing the FEED switch to continue printing a continuous print pattern after printing of an ASCII pattern is completed. If you release the FEED switch, the self - test print mode will quit after the print pattern is completed.

After the self - test print is quit, the printer will automatically reset itself to its normal status. After the self-test print is quit, the printer will automatically reset itself to its normal status. When the cover is open, close it to continue.



#### **Dot Alignment Adjust Mode** 4.6

1) **General Description** 

This mode functions to adjust the amount of discrepancy of the dots in uni-directional (right to left) and reciprocal directions (left to right), in 1/8 dot increments.

Settings are stored in a non - volatile memory so they are maintained after the power is turned off.

- 2) Setting Procedures
  - (1) Turn the POWER switch on while holding down the FEED switch. When the buzzer beeps two times, release the FEED switch to enter the dot position adjustment mode. When the printer has entered the dot alignment adjust mode, it prints the message 'Dot Alignment Adjust Mode' on standard, Chinese, and Taiwanese specifications models. When the paper is out while printing, this mode is automatically exited. Ensure that there is enough paper.
  - (2) Then, the dot adjustment patter is printed while shifting 1/8 dots per line, as shown below, to print 22 patterns.

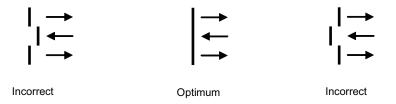
Guide numbers 1 to 23 and settings (Lvl. 
) are printed above each line. The line that has an asterisk (\*) is the current printer setting.

Dot Alignment Adjust Mode															
1: 2 - 4 Sec> Backward 4 - Sec> Forward															
2: Lv.51	}		}	}	}	}	}	}	}	}	}	}	}	}	}
3: Lv.52	ł	}	١	}	١	١	}	١	}	١	}	}	}	}	}
4: Lv.53	}	}	}	}	}	ł	١	}	}	}	}	ł	}	}	}
5: Lv.54	1	1	}	١	1	١	١	١	١	1	}	}	}	ł	١
6: Lv.55	1	1	}	١	١	ł	١	1	١	1	ł	١	}	1	1
7: Lv.56		۱	۱	۱	۱	۱	۱	۱	I	1	۱	۱	١	۱	I
* 8: Ly.57	۱	۱	۱	۱	۱	۱	I	۱	۱	۱	۱	۱	۱	۱	1
	۱	۱	ł	۱	۱	۱	١	1	ł	۱	۱	I	I	۱	I
	١	ł	l	ł	۱	1	ł	1	۱	۱	l	١	۱	۱	1
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					•		·	•			•	•			
21: Ly.70	•														
22: Lv.71	-		-			•	•								
		•	-						-	-	-		3	4	
 9: Lv.58           10: Lv.59           11: Lv.60         12: Lv.61         13: Lv.62           13: Lv.62             13: Lv.63               14: Lv.63               15: Lv.64               15: Lv.64				, { {			{ { {	{ {		{ { {	· {		* * * * * * * * * *		



(3) As shown in the drawing below, the adjustment pattern prints three dots in an outward and return pass (for a total of six dots), and prints a vertical line in the middle composed of three dots. Determine that the vertical line printed as the straightest to be the optimum correction. An operator can visually determine by looking at the print results to adjust the pattern to the smallest amount of discrepancy in the dots in one direction and in reciprocal directions. To do so, press the FEED switch for guide number (1 to 23) of the best pattern. (The printer will give a short beep (0.13 seconds) each time the FEED switch is pressed.)When doing so, when you get to the number of times that corresponds to the desired line number, continue to press the FEED switch (approximately 2 seconds) to set the new value. The buzzer will beep for approximately 0.5 seconds. For example, to set to number four, quickly press the FEED switch 3 times, then press the FEED switch slightly longer on the fourth time (until the buzzer beeps).

Note that if you press the FEED switch more than more than 24 times, you will have exceeded the possible range of settings. The buzzer will beep repeatedly. The number of times you pressed the FEED switch will be cleared, so you must redo the settings (3) from the beginning.



- (4) If there is no pattern that matches the printed patterns, use the "Backward" (\*1) or the "Forward" (\*2) operations guided in the first of the guide numbers to reprint the print pattern with the changed dot adjustment and repeat the third step.
- (\*1) Backward

Press the FEED switch from two to four seconds for "Backward." (The buzzer will ring.)  $\rightarrow$  A corrected pattern with the reciprocated pass more toward the left than the currently displayed pattern, or with the outward pass more to the right than the currently displayed pattern is displayed.

(\*2) Forward

Press the FEED switch for four seconds for "Forward." (The buzzer will ring.)  $\rightarrow$  A corrected pattern with the reciprocated pass more toward the right than the currently displayed pattern, or with the outward pass more to the left than the currently displayed pattern is displayed.

(5) After the printer writes the determined settings to the non-volatile memory, the printer prints the newly determined settings in a pattern, then two patterns before and after for a total of five patterns to notify the operator of the new settings. It then prints a message to indicate the setting has been completed (\*1).

(\*1) In standard, Chinese, and Taiwanese specification models "Adjust Completed!" is printed and an asterisk (\*) is appended to the newly set pattern. The following shows an example of the printout.

Lv, 55																	
111	۱	ł			l		I		ł		ł	ł			1	1	1
Lv.56	۱		1	ľ	۱	I	١	۱	۱		۱	۱	١	۱	۱	1	I
* Lv.57	۱	۱	۱	١	۱	۱	۱	I	۱	۱	۱	۱	Ì	۱	ł	۱	1
Lv.58	1	1	۱	1	ł	I	۱	١	۱	۱	1	۱	۱	۱	۱	۱	۱
Lv.59							{	1	1	۱	۱	1	۱	۱	{	{	1
Adjus	t	Col	np]	let	teo	!!											



#### <Precautions>

The operator must absolutely not turn OFF the power or reset the printer in the time between determining the settings (#3 above) and the start of the printout above. If the power is turned off while the printer is writing to the non-volatile memory, all memory switch setting data, not only the dot alignment settings, will be damaged, and everything will be returned to their default settings.

If you mistake the settings, do not turn off the power. Wait for the final reset to apply, then redo the setting from the beginning.

(6) The buzzer will ring once for a longer time (0.5 seconds), and the printer will be automatically reset, thereby exiting this mode.



### 4.7 Hexadecimal Dump Mode

1) General Description

This mode allows you to check the actual data being transmitted from the host by printing the data send from the host in hexadecimal format and the characters corresponding thereto.

2) Hexadecimal Dump Procedures

Turn the POWER switch on while holding down the FEED switch. When the buzzer beeps three times, release the FEED switch to enter the hexadecimal dump mode.

When the printer enters the hexadecimal dump mode, the printer prints "/// Hexadecimal Dump ////." For paper widths of 76 mm, the printer prints the hexadecimal code on the left-hand side and the corresponding characters on the right-hand side. For paper widths of 57.5 mm, the printer prints the hexadecimal code on the first line, and the corresponding characters on the second line. For codes for which the data is not ASCII characters (20H to 7FH), the printer outputs a period (.) for characters.

Note that commands do not function while the printer is in the hexadecimal dump mode.

Also, if print data does not fill one line, the printer reception buffer will keep that data without printing it. If that occurs, press the FEED switch once to cause the printer to print that data. For that reason, the operator should press the FEED switch after quitting the entire dump so that the no output is overlooked.

3) Quitting the Hexadecimal Dump Turn the POWER switch off.



### 4.8 Black Mark (BM) Sensor Adjustment Mode

- 1) Adjustment Procedures
  - (1) Set the paper (so that the white portion of the paper is at the black mark sensor), then turn the POWER switch ON.
  - (2) Press the FEED switch five times to feed the paper. (This is to remove any slack or skewing of the paper.)
  - (3) Turn the POWER switch OFF.
  - (4) Turn the POWER switch ON while holding down the FEED switch. When the buzzer beeps four times, release the FEED switch to enter the BM sensor adjustment mode.
  - (5) Adjust the VR2 by rotating it clockwise. Adjust so that only the POWER LED (green) or the ERROR LED (red) lights.
  - (6) Turn the VR2 again to adjust so that both the POWER and ERROR LEDs light.

When adjusting at (5) so that the POWER LED (green) lights, turn VR2 to the clockwise direction.

When adjusting at (5) so that the ERROR LED (green) lights, turn VR2 to the counterclockwise direction.

If it is not possible to find the position where both LEDS light, the sensor is malfunctioning.

- (7) If you set the printer vertically to adjust VR, check that both LEDs did not change when you return the printer to its normal state.
- 2) Quit adjustment mode

Turn the POWER switch off or press the FEED switch to exit the mode.

### 4.9 Near-end (NE) Sensor Adjustment Mode (Factory Option).

- 1) Adjustment Procedures
  - (1) Set the paper so that it is at the NE sensor.
  - (2) Turn the POWER switch on while holding down the FEED switch. When the buzzer beeps five times, release the FEED switch to enter the NE sensor adjustment mode.
  - (3) Adjust the VR1 by rotating it until both the POWER LED (green) and the ERROR LED (red) light.

If both LEDs are lit, adjustments are unnecessary.

- (4) If you set the printer vertically to adjust VR, check that both LEDs did not change when you return the printer to its normal state.
- 2) Quit adjustment mode

Turn the POWER switch off or press the FEED switch to exit the mode.



### 4.10 Memory Switch Manual Setting Mode

- 1) Setting Procedures
  - (1) Turn the POWER switch on while holding down the FEED switch. When the buzzer beeps six times, release the FEED switch to enter the memory switch manual setting mode.
  - (2) Determine the memory switch number. After pressing the FEED switch for the amount of times as the memory number, press the FEED switch until the buzzer rings (for approximately 2 seconds.) For example, if the memory switch number is 2, press the FEED switch two times (the buzzer will ring for 0.13 seconds each time the switch is pressed) and the buzzer will ring. Release the switch once, then press the FEED switch for a long time (after the buzzer rings for approx. 0.13 seconds, it will ring for a longer time of approximately 0.5 seconds). If the memory switch number is 0, simply press the FEED switch for a long time (until the buzzer rings for a long time).
    - (3) Determine the bit number.

After pressing the FEED switch for the amount of times as the bit number, press the FEED switch until the buzzer rings (for approximately 2 seconds.) For example, if the memory switch number is A, press the FEED switch 10 times (the buzzer will ring each time the switch is pressed) and the buzzer will ring. Release the switch once, then press the FEED switch for a long time (after the buzzer rings for approx. 0.13 seconds, it will ring for a longer time of approximately 0.5 seconds). If the bit switch number is 0, simply press the FEED switch for a long time (until the buzzer rings).

- (4) The printer shows the current 0/1 settings using the following LEDs.
   Status "0": Power LED (Green) = extinguished; Error LED (Red) = lit
   Status "1": Power LED (Green) = lit; Error LED (Red) = extinguished
- (5) The status of 0/1 changes (the LED display is also interlocked to this) each time you press and release the FEED switch, so enter the state you want to set, then press this switch (for approximately 2 seconds) until the buzzer rings (for 0.5 seconds). Both LEDs will extinguish. Release the FEED switch.
- (6) The printer writes the changed memory switch data to the non-volatile memory. The printer will be automatically reset, thereby exiting this mode. After the reset has been applied the printer will execute a self-print using the new settings. Note that the operator must never turn OFF the power while the printer is writing to the non-volatile memory. If the memory is turned OFF, there is the danger of damaging all of the memory switch data and the dot setting values, causing the printer to return to its default settings.

### 4.11 Memory Switch Ignore Mode

1) Description

This mode can be used for starting up in emergencies, such as when you need to perform a print test without changing the printer settings, or when the memory switches cannot be changed because the printer experienced an error because of incorrect memory switch settings.

- 2) Setting Procedures
  - (1) Turn the POWER switch on while holding down the FEED switch. When the buzzer beeps seven times, release the FEED switch to enter the memory switch ignore mode. When the printer enters this mode, the printer starts under the following conditions without reading the current memory switch settings (except MSW0-4).

MSW0 : "0000" or "0010" (The current setting of bit 4 (for destination of specifications) is read.) MSW1 : "0000"

MSW2 : "0000" MSW3 : "0000" MSW4 : "0000" MSW5 : "0000" MSW6 : "0000" MSW7 : "0000" MSW8 : "0000" MSW8 : "0000"



(2) Quit this mode

Turn the POWER switch off.

This mode can be exited by a reset by a memory switch setting command to return the printer to normal operations.



### 4.12 Errors

 Types of Errors and How to Recover See the section 2) Indicators for details on the LED display and warning buzzer patterns when the following errors occur.

	Printer Status	Cause of Error	Type of Error	Method of Recovery (*1)
1	Rear Cover Open Error	Rear cover is open.	Recoverable Error	Close the rear cover.
2	Front Cover Open Error	Front cover is open.	Recoverable Error	Close the front cover.
3	Paper Out Error	Paper end	Recoverable Error	Open the rear cover and replace the paper. Then, follow the procedures to recover from the rear cover open error.
4	Paper near - end error (When NE offline is enabled) (Factory Option)	Near end of paper	Recoverable Error	Open the rear cover and replace the paper. Then, follow the procedures to recover from the rear cover open error.
		Carriage home position signal error detection (carriage power	(STAR Mode) Non-recoverable Error	(STAR Mode) Turn the power off, remove the cause of the error and turn on the power again.
5	Mechanical Error	swing caused by a paper jam, etc.) • Print Head Thermistor Error Value Detection	(ESC/POS Mode) Recoverable Error	(ESC/POS Mode) Remove the cause of the error, and recover using the <dle><enq> n command or turn the power off, remove the cause of the error and turn on the power again.</enq></dle>
	Cutter Error		(STAR Mode) Non-recoverable Error	(STAR Mode) Turn the power off, remove the cause of the error and turn on the power again.
6		<ul> <li>Cutter Blade Locked</li> <li>Cutter Failure</li> <li>Tear-bar model</li> <li>Cutter is enabled. Cutter Unit</li> </ul>	(ESC/POS Mode) Recoverable Error	(ESC/POS Mode) Remove the cause of the error, and recover using the <dle><enq> n command or turn the power off, remove the cause of the error and turn on the power again.</enq></dle>
		Cannot find black mark.		(STAR Mode) Remove the paper and check the paper specifications. Use the recovery method from a paper out error while there is no paper in the printer.
7	Black mark Detection Error	(Using non-standard black mark paper or there is a paper jam.)	Recoverable Error	(ESC/POS Mode) Remove the paper and check the paper specifications. Use the recovery method from a paper out error while there is no paper in the printer; or remove the cause of the error and recover using the <dle><enq> n command.</enq></dle>
8	Print Head Thermistor High Temperature Stop	The print head is hot.	Auto - recovery Error	Automatic recovery when the print head temperature lowers.
9	PCB Thermistor High Temperature Stop	PCB is hot.	Auto - recovery Error	Automatic recovery when the PCB temperature lowers.
10	Flash Memory Write Error	Write Error to the Flash Memory	Non-recoverable Error	Recovery not possible.

(Continued on next page)



	Printer Status	Cause of Error	Type of Error	Method of Recovery(*1)
11	Voltage error	24 V line voltage value error detected	Non-recoverable Error	Turn off the power, check the power source and turn the printer on again.
12	CPU error	Erroneous operation detected caused by noise. (Watchdog Timer Error, or Error Address Accessed)	Non-recoverable Error	Turn off the power, then turn on again.
13	RAM error	RAM R/W Error	Non-recoverable Error	Recovery not possible.

(\*1) Repairs are necessary if you cannot recover using the methods described above for each error.



2)	Indicators			
	Printer Status	POWER LED (Green)	ERROR LED (Red)	Warning Sounds
1	Power OFF	Extinguished	Extinguished	
2	Online	Lit	Extinguished	
3	Rear Cover Open Error	Lit	Lit	Веер Веер
4	Front Cover Open Error	Flash	Lit	Beep Beep
5	When Recovering from Offline to Print Ready Status	Lit	Extinguished	Beeeep
6	Paper Out Error	Lit	Flashing	BeepBeepBeepBeep BeepBeepBeep
7	Options Paper near - end error	Lit	Flashing $\leftarrow \overset{2s}{}  \overset{2s}{} $	
8	Mechanical Error	Lit	Flashing	Beep Beeeep
9	Cutter Error	Lit	Flashing	Beep Beep Beeeep
10	Black mark Detection Error	Lit	Flashing	
11	Print Head Thermistor High Temperature Stop	Flash	Extinguished	
12	PCB Thermistor High Temperature Stop	Flash	Extinguished	
13	Print Head Thermistor Mechanical Error By Detection of Erroneous Value	Extinguished	Flashing 0.25 s 0.25 s	Beep Beeeep

(Continued on next page)



	Printer Status	POWER LED (Green)	ERROR LED (Red)	Warning Sounds	
14	Flash Memory Write Error	Extinguished	Flashing		
15	Voltage error	Extinguished	Flashing	-	
16	CPU Error	Extinguished	Lit	Beep for two seconds	
17	RAM error	Extinguished	Lit		

You can select the print head or the external buzzer (external device 1 or 2) as the output device for warning sounds (buzzer) for paper out errors, mechanical errors or cutter errors. If the external buzzer is selected as the output device for the warning sound (see memory switch 9), you can change the pulse width of the warning sounds using memory switch 9.

3) Operations When Errors Detected

When an error is detected the printer performs the following processes.

- (1) All mechanisms stop.
- (2) There is a warning beep and an LED pattern display (See 2) Indicators)
- (3) All status bits change. Automatic status occurs
- (4) Interface signal line output <Serial/Parallel> Serial interface

When memory switch 6-9 = "0"

- When in DTR mode, the DTR signal is marked.
- When in X-ON/X-OFF mode, X-OFF is output (excluding CPU errors and RAM errors) When memory switch 6-9 = "1"
  - When in DTR mode, the DTR signal does not change.
  - When in X-ON/X-OFF mode, X-OFF is not output

For a parallel interface

- When memory switch 6-9 = "0"
  - Busy signal is HIGH.

When memory switch 6-9 = "1"

Busy signal does not change.

The nFault signal, Select signal and PError signal change according to the status. See the interface signal table.

Note that when in IEEE1284 reverse mode, the signal does not change.

 4) Reception Data Errors (only on serial interfaces) When an error occurs in data transmission (framing error, vertical parity error) Memory switch 4-0 = "0": Prints "?" Memory switch 4-0 = "1": Discards the reception data



### 4.13 Sensors

1) PE Sensor

The transmissive type photo-interrupter, arranged on the lever in the center of the paper insertion guide, detects the trailing edge of the paper.

- BM Sensor Detects the black mark on the paper using a photo - sensor.
- NE Sensor (Optional) The photo-sensor detects the near-end of the paper.
- 4) Print Head Temperature Sensor

Detects the print head temperature using a thermistor.

If the print head is hot, print will be missing and erroneous (fixed time at the left and right edges of the carriage drive range, print that stops the carriage). The temperature will rise if you continue printing in this situation. Stop printing and allow the printer to cool.

5) PCB Temperature Sensor

The ambient temperature around the circuit board is detected by a thermistor mounted on the circuit board.

This sensor is used for the following.

• If the PC becomes hot, printing stops. The motor current is cut to thermally protect the circuit elements.

Allow the printer to cool before attempting to restart.

• To automatically correct dot mal - adjustments caused by variations in ambient temperatures in the printer, this is used as a representative temperature.

6) Voltage Sensor

Detects the voltage on the DC + 24 V line.

### 4.14 Printing Rate Determination (SP717/747)

If using an 18-pin model (SP717/747), and the print duty is high, separate printing passes into two passes to print.



## 5. STAR MODE COMMAND

### 5.1 General Description of Commands

1) Command List

The following shows the STAR commands that can be used with this printer. For details of these commands, refer to the STAR Command Specifications for Dot Impact Printers.

ASCII	Hexadecimal	Functions	
Font Style and Character Set			
<esc> "R" n</esc>	1B 52 n	Select international characters (Standard specifications only)	
<esc> "/" "1" <esc> "/" &lt;1&gt;</esc></esc>	1B 2F 31 1B 2F 01	"0" Font : Specifies slashed zero	
<esc> "/" "0" <esc> "/" &lt;0&gt;</esc></esc>	1B 2F 30 1B 2F 00	"0" Font : Specifies no slashed zero	
<esc> <gs> "t" n</gs></esc>	1B 1D 74 n	Select character code table (Standard specifications only)	
<esc> "6"</esc>	1B 36	Switch to IBM character set #2 (Standard specifications only)	
<esc> "7"</esc>	1B 37	Switch to IBM character set #1 (Standard specifications only)	
Select character pitch	10 01	Switch to IBM character set #1 (standard specifications only)	
<esc> "M"</esc>	1B 4D	Specify 7 x 9 font (half dots) (default)	
<esc> "P"</esc>	1B 50	Specify 5 x 9 font (2P-1)	
<esc> ":"</esc>	1B 3A	Specify 5 x 9 font (3P-1)	
<esc> "" n</esc>	1B 20 n	Set character space	
Character expansion settings	<b>;</b>		
<so></so>	0E	Specify double - wide expanded characters	
<dc4></dc4>	14	Cancel double wide printing (default)	
<esc> "W" "1"</esc>	1B 57 31	Specify double - wide expanded characters	
<esc> "W" &lt;1&gt;</esc>	1B 57 01		
<esc> "W" "0"</esc>	1B 57 30	Cancel double wide printing (default)	
<esc> "W" &lt;0&gt;</esc>	1B 57 00		
<esc> "h" "1"</esc>	1B 68 31	Specify double - tall expanded characters	
<esc> "h" &lt;1&gt;</esc>	1B 68 01		
<esc> "h" "0"</esc>	1B 68 30	Cancel double-tall printing (default)	
<esc> "h" &lt;0&gt;</esc>	1B 68 00		
Print modes			
<esc> " - " "1"</esc>	1B 2D 31	Specify underling mode	
<esc> "-" &lt;1&gt;</esc>	1B 2D 01		
<esc> " - " "0"</esc>	1B 2D 30	Cancel underline mode (Default)	
<esc> "-" &lt;0&gt;</esc>	1B 2D 00		
<esc> "_" "1"</esc>	1B 5F 31	Specify upper line mode	
< <u>ESC&gt; "_" &lt;1&gt;</u>	1B 5F 01		
<esc> " - " "0"</esc>	1B 5F 30	Cancel upper line mode (Default)	
<esc> "-" &lt;0&gt;</esc>	1B 5F 00	Sationnal 2 color print mode	
<esc> <rs> "C" n</rs></esc>	1B 1E 43 n	Set/cancel 2-color print mode	
<esc> "4"</esc>	1B 34	Specify red printing/specify white/black inverted printing	
<esc> "5"</esc>	1B 35	Specify black printing/cancel white/black inverted printing (Default)	
<esc> <gs> "4" m n</gs></esc>	1B 1D 34 m n	Select red/black substitute function [ <esc> 4/5 setting]</esc>	
<esc> "E"</esc>	1B 45	Select emphasized printing	
<esc> "F"</esc>	1B 46	Cancel emphasized printing (default)	
<si></si>	0F	Select upside - down printing	
<dc2></dc2>	12	Cancel upside-down printing (default)	



ASCII	Hexadecimal	Functions
·	1	
<esc> <rs> "i" "0" <esc> <rs> "i" &lt;0&gt;</rs></esc></rs></esc>	1B 1E 96 30 1B 1E 96 00	Cancel character rotating print mode (Default)
<esc> <rs> "i" "1" <esc> <rs> "i" &lt;1&gt;</rs></esc></rs></esc>	1B 1E 96 31 1B 1E 96 01	Specify 270° rotated printing mode
<esc> <rs> "i" "2" <esc> <rs> "i" &lt;2&gt;</rs></esc></rs></esc>	1B 1E 96 32 1B 1E 96 02	Specify 90° rotated printing mode
Line spacing		
<lf></lf>	0A	Line feed
<cr></cr>	0D	Print recovery (according to memory switch settings)
<esc> "a" n</esc>	1B 61 n	Feed paper n lines
<esc> "0"</esc>	1B 30	Set line feed to 1/8 inch
<esc> "1"</esc>	1B 31	Set line feed to 7/72 inch
<esc> "z" "0" <esc> "z" &lt;0&gt;</esc></esc>	1B 7A 30 1B 7A 00	Set line feed to 1/12 inch
<esc> "z" "1" <esc> "z" &lt;1&gt;</esc></esc>	1B 7A 31 1B 7A 01	Set line feed to 1/6 inch (default)
<esc> "A" n</esc>	1B 41 n	Define n/72 inch pitch line feed
<esc> "2"</esc>	1B 32	Set <esc> "A" line feed pitch</esc>
<esc> "3" n</esc>	1B 33 n	Set line feed to n/216 inch line feed pitch (approximate value)
<esc> "y" n</esc>	1B 79 n	Set line feed to n/144 inch line feed pitch
<esc> "J" n</esc>	1B 4A n	Execute n/72 inch paper feed one time
<esc> "I" n</esc>	1B 49 n	Execute n/144 inch paper feed one time
Form Feed and Related Com	mands	
<ff></ff>	0C	Form feed
<esc> "C" n</esc>	1B 43 n	Set page length to n lines
<esc> "C" <nul> n</nul></esc>	1B 43 00 n	Set page length to n inches
Top/bottom margins and vertic	cal tabs	
<vt></vt>	0B	Feed paper to next vertical table position
<esc> "B" n1 n2 •••<nul></nul></esc>	1B 42 n1 n2 ••00	Set vertical tab position
<esc> "N" n</esc>	1B 4E n	Set bottom margin to n lines
<esc> "O"</esc>	1B 4F	Cancel bottom margin (Default)
Horizontal direction position		
<esc> <rs> "A" n</rs></esc>	1B 1E 41 n	Set print region
<esc> "1" n</esc>	1B 6C n	Set left margin
<esc> "Q" n</esc>	1B 51 n	Set right margin
<ht></ht>	09	Move print position to next horizontal tab position
<esc> "D" n1 n2 •••<nul></nul></esc>	1B 44 n1 n2 ••00	Set horizontal tab position
<esc> <gs> "a" "0" <esc> <gs> "a" &lt;0&gt;</gs></esc></gs></esc>	1B 1D 61 30 1B 1D 61 00	Position alignment (left side) (default)
<esc> <gs> "a" "1" <esc> <gs> "a" &lt;1&gt;</gs></esc></gs></esc>	1B 1D 61 31 1B 1D 61 01	Position alignment (center)
<esc> <gs> "a" "2" <esc> <gs> "a" &lt;2&gt;</gs></esc></gs></esc>	1B 1D 61 32 1B 1D 61 02	Position alignment (right side)
<esc> <gs> "A" n1 n2</gs></esc>	1B 1D 41 n1 n2	Specify absolute position
<esc> <gs> "R" n1 n2</gs></esc>	1B 1D 52 n1 n2	Specify relative position



ASCII	Hexadecimal	Functions		
Download				
<esc> "&amp;" &lt;0&gt; n1 n2 d1 d2 ••</esc>	1B 26 00 n1 n2 d1 d2 ••	Register download characters (Vertical 1-byte format)		
<esc> "&amp;" m n1 n2 d1 d2 ••</esc>	1B 26 m n1 n2 d1 d2 ••	Register download characters (Vertical 2-byte format)		
<esc> "%" "1" <esc> "%" &lt;1&gt;</esc></esc>	1B 25 31 1B 25 01	Specify download characters		
<esc> "%" "0" <esc> "%" &lt;0&gt;</esc></esc>	1B 25 30 1B 25 00	Cancels download characters (Default)		
Bit image graphics				
<esc> "K" n &lt;0&gt; d1 d2 ••</esc>	1B 4B n 00 d1 d2 ••	8 Dot standard density bit image		
<esc> "L" n1 n2 d1 d2 ••</esc>	1B 4C n1 n2 d1 d2 ••	8 Dot high density bit image		
<esc> "^" n0 n1 n2 d1 ••</esc>	1B 5E n0 n1 n2 d1 ••	9 Dot bit image		
		16/18 dot bit image (only SP717/SP747)		
NV Logos				
<esc> <fs> "q" n ••</fs></esc>	1B 1E 71 n ••	Register NV logo		
<esc> <fs> "p" n m</fs></esc>	1B 1E 70 n m	Print NV logo		

### External device drive

<esc> <bel> n1 n2</bel></esc>	1B 07 n1 n2	Set pulse width for external device drive	
<bel></bel>	07	External device 1 drive instruction A	
<fs></fs>	1C	External device 1 drive instruction B (immediate execution)	
<sub></sub>	1A	External device 2 drive instruction B (immediate execution)	
<em></em>	19		
External Buzzer Drive		1	
<esc><gs><em><dc1>m</dc1></em></gs></esc>			
n1 n2	1B 1D 19 11 m n1 n2	Set external buzzer drive pulse condition	
<esc><gs><em><dc2>m</dc2></em></gs></esc>			
n1 n2	1B 1D 19 12 m n1 n2	Execute external buzzer drive	
Status			
<enq></enq>	05	ENQ status 1 transmission (immediate execution)	
<eot></eot>	04	EOT status 1 transmission (immediate execution)	
<esc> <rs> "a" n</rs></esc>	1B 1E 61 n	Set automatic status transmission conditions	
<esc> <ack> <soh></soh></ack></esc>	1B 06 01	Automatic status 1 transmission (immediate execution)	
<etb></etb>	17	Update ETB status (check after printing)	
<esc> <rs> "E" n</rs></esc>	1B 1E 45 n	Clear ETB counter, ETB status	
Auto - cutter control			
<esc> "d" "0"</esc>	1B 64 30		
<esc> "d" &lt;0&gt;</esc>	1B 64 00	Cut instruction (SP742/SP747)	
<esc> "d" "1"</esc>	1B 64 31		
<esc> "d" &lt;1&gt;</esc>	1B 64 01	Cut instruction (SP742/SP747)	
<esc> "d" "2"</esc>	1B 64 32	Instruction to feed paper to the cutting position + cut. (SP742/SP747)	
<esc> "d" &lt;2&gt;</esc>	1B 64 02		
<esc> "d" "3"</esc>	1B 64 33	Instruction to feed paper to the cutting position + cut. (SP742/SP747)	
<esc> "d" &lt;3&gt;</esc>	1B 64 03		
<esc> "d" "t"</esc>	1B 64 74	Instruction to feed paper to the tear bar position (SP712/SP717)	
Black Mark (BM) Control			
		(BM) Set TOF position [Cutting position and printing starting	
<esc> <gs> "(" "F"</gs></esc>	1B 1D 28 46	position]	
<esc> <ff> n1 n2</ff></esc>	1B 0C n1 n2	(BM) Set TOF position [Printing starting position]	
<ff></ff>	0C	(BM) Feeds paper to the printing starting position	
<esc> <rs> "m" n</rs></esc>	1B 1E 34 n	Set to enable/disable (BM) black mark detection	



ASCII	Hexadecimal	Functions
Others		
<rs></rs>	1E	Head buzzer sound
<esc> "@"</esc>	1B 40	Command initialization
<can></can>	18	Cancel print data and initialize commands (Immediate execution)
<dc1></dc1>	11	Printer select (default)
<dc3></dc3>	13	Printer deselect
<esc> "U" n</esc>	1B 55 n	Select printing direction
<esc><gs>"#" m N n1 n2 n3 n4 <lf> <nul></nul></lf></gs></esc>	1B 23 m N n1 n2 n3 n4 0A 00	Set memory switch
<esc> "?" <lf> <nul></nul></lf></esc>	1B 3F 0A 00	Reset printer and execute self print

Chinese Character Mode (only on Chinese character specification printers)

ouber obcompany			
<esc> "p"</esc>	1B 70	Specify JIS Chinese character mode	
<esc> "q"</esc>	1B 71	Cancel JIS Chinese character mode (Default)	
<esc> "\$" "1" <esc> "\$" &lt;1&gt;</esc></esc>	1B 24 31 1B 24 01	Specify Shift JIS Chinese character mode	
<esc> "\$" "0" <esc> "\$" &lt;0&gt;</esc></esc>	1B 24 30 1B 24 00	Cancel shift JIS Chinese character mode	
<esc> "t" n1 n2</esc>	1B 74 n1 n2	Set single - byte Chinese characters spaces	

<Chinese, Japanese, and Taiwanese Specifications>

<esc> "s" n1 n2</esc>	1B 73 n1 n2	Set two - byte Chinese characters spaces			
<esc> "r" a1 a2</esc>	1B 72 a1 a2	Register Chinese download characters			
<esc> "u" "1" <esc> "u" &lt;1&gt;</esc></esc>	1B 75 31 1B 75 01	Specify 16 x 16 dot Chinese characters.			
<esc> "u" "0" <esc> "u" &lt;0&gt;</esc></esc>	1B 75 30 1B 75 00	Specify 16 x 16 dot Chinese characters [Double Density]			
<esc> "x" "1" <esc> "x" &lt;1&gt;</esc></esc>	1B 78 31 1B 78 01	Specify two byte Chinese characters (cancel expanded Chinese characters)			
<esc> "x" "0" <esc> "x" &lt;0&gt;</esc></esc>	1B 78 30 1B 78 00	Specify expanded Chinese characters (Double high/Double high & wide)			
<esc> "w" "1" <esc> "w" &lt;1&gt;</esc></esc>	1B 77 31 1B 77 01	Specify 16 x 16 dot Chinese characters [Double Density] (Default)			
<esc> "w" "0" <esc> "w" &lt;0&gt;</esc></esc>	1B 77 30 1B 77 00	Specify double high & wide Chinese characters			



### 6. ESC/POS MODE COMMANDS

### 6.1

**General Description of Commands** The following shows the ESC/POS commands that can be used with this printer. For details of these commands, refer to the ESC/POS Command Specifications for Dot Impact Printers.

		Command Class		
Code	Name	Executed	Setting	
<ht></ht>	Horizontal tab	0		
<lf></lf>	Line feed	0		
<cr></cr>	Print recovery (according to memory switch settings)	0		
<dle><enq></enq></dle>	Real - time request to printer	0		
<dle><eot></eot></dle>	Real - time status transmission	0		
<esc> SP</esc>	Set character right space amount		0	
<esc> !</esc>	Batch specify print mode		0	
<esc> \$</esc>	Specify absolute position		0	
<esc> %</esc>	Specify/cancel download character set		0	
<esc> &amp;</esc>	Define download characters		0	
<esc> *</esc>	Specify bit image mode	0		
<esc> -</esc>	Specify/cancels underline mode		0	
<esc> 2</esc>	Set line feed amount to 1/6 inch		0	
<esc> &lt;</esc>	Return Home			
<esc> 3</esc>	Set line feed amount to n/144 inch		0	
<esc> =</esc>	Select peripheral device		0	
<esc> ?</esc>	Delete download characters		0	
<esc> @</esc>	Initialize printer	0	0	
<esc> D</esc>	Set horizontal tab position		0	
<esc> E</esc>	Specify/cancel emphasized printing		0	
<esc> G</esc>	Specify/cancel double printing		0	
<esc> J</esc>	Print and feed paper n/144 inch	0		
<esc> K</esc>	Print and feed paper backward n/144 inch	0		
<esc> R</esc>	Select international characters		0	
<esc> \</esc>	Specify relative position		0	
<esc> U</esc>	Specify/cancel single - direction printing		0	
<esc> V</esc>	Specify/cancel 90° rotated printing of characters		0	
<esc> a</esc>	Position alignment		0	
	Select paper out sensor to enable at paper out signal output		-	
<esc> c 3</esc>	(only parallel interfaces)		0	
<esc> c 4</esc>	Select paper out sensor to enable at printing stop		0	
<esc> c 5</esc>	Validate/invalidate panel switches		0	
<esc> d</esc>	Print and feed paper n lines	0		
<esc> e</esc>	Print and feed paper n lines in the reverse direction	0		
<esc> i</esc>	Cut paper	0		
<esc> m</esc>	Cut paper	0		
<esc> p</esc>	Specify pulse	0		
· · ·	Specify/cancel red printing; specify/cancel white/black inverted			
<esc> r</esc>	printing		0	
<esc> t</esc>	Select character code table		0	
<esc> u</esc>	Transmission of peripheral device status	0		
<esc> v</esc>	Transmission of paper sensor status	0		
<esc> {</esc>	Specify/cancel upside - down printing		0	



	Name	Command Class	
Code		Executed	Setting
<gs>  </gs>	Transmission of Printer ID	0	
<gs> V</gs>	Cut paper	0	
<gs> a</gs>	Valid/invalid transmission of automatic status	0	0
<gs> r</gs>	Transmission of status	0	
<fs> q</fs>	Define NV bit image	0	
<fs> p</fs>	Print NV bit image	0	

### Chinese character commands (only on Chinese character specification printers)

<fs> &amp;</fs>	Specify Chinese character mode	0
<fs> .</fs>	Cancel Chinese character mode	0
<fs> C</fs>	Select Chinese character code (Only Japanese specifications)	0
<fs> !</fs>	Batch specify Chinese character print mode	0
<fs> -</fs>	Specify/cancels Chinese character underline	0
<fs> 2</fs>	Register external Chinese characters	0
<fs> S</fs>	Set Chinese character space amount	0
<fs> W</fs>	Specify/cancel double-tall, double wide Chinese characters	0

### Star Original Commands

<esc><rs> C</rs></esc>	Set/cancel 2-color print mode		0
<esc><gs> 4</gs></esc>	Select red/black substitute function [ <esc> r setting]</esc>		0
<esc><gs> #</gs></esc>	Set memory switch		0
<esc><rs>A</rs></esc>	Set print region		0
<esc><gs> <em><dc1></dc1></em></gs></esc>	Set external buzzer drive pulse condition		0
<esc><gs> <em><dc2></dc2></em></gs></esc>	Execute external buzzer drive	0	

#### Black Mark (BM) Control

<fs> ( L</fs>	Execute TOF (paper fed to cutting position) by detecting black mark	0		
<esc> c 8</esc>	Set to enable/disable black mark detection		0	
<esc><rs> m</rs></esc>	Set to enable/disable black mark detection		0	
Ignore Command				
<esc> c 0</esc>	Ignore 4 bytes (select printing sheet)			
<esc> f</esc>	Ignore 4 bytes (set time to wait for slip paper)			
<gs> E</gs>	Ignore 3 bytes (set head energizing time)			
<gs> z 0</gs>	Ignore 5 bytes (set time to wait for online recovery)		0	

Command Class (Executed): Command Class (Set): o: Printer operates or does not affect subsequent data Affects subsequent data by holding the state using a flag, etc. Valid



### 7. CHARACTER CODES

### 7.1 STAR Mode

For the character code table (ASCII, code page, Chinese characters) in the STAR mode, refer to the STAR Command Specifications for Dot Impact Printers.

### 7.2 ESC/POS Mode

For the character code table (ASCII, code page, Chinese characters) in the ESC/POS mode, refer to the ESC/POS Command Specifications for Dot Impact Printers.



### 8. MAINTENANCE

Perform the following maintenance periodically.

Maintenance Periods: Every month or after a million lines of printing.

[Timing Belt and Timing Pulleys]

• Use a cotton swab to clean away paper cuttings adhering to the timing belt, timing pulleys and the surrounding area.

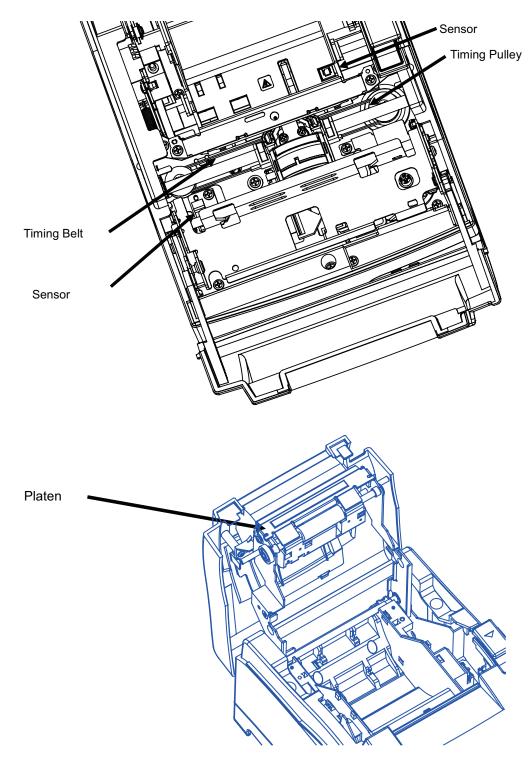
Platen:

• Use a soft, dry cloth to gently wipe the platen to remove any foreign matter that may be adhering to it. (Detectors and the Surrounding Areas)

• Remove any dirt, dust or paper cuttings that may be adhering to the detectors (mainly the reflective type sensor).

Be careful because the head is hot immediately after printing.

# Note: When performing maintenance, always check that the power has been turned OFF before starting your work.





### 9. OTHER PRECAUTIONS

### 9.1 Precautions for Handling

- Absolutely never open the cover (rear cover or front cover) while printing or cutting.
- Do not pull out paper with the printer cover closed.
- Do not cover the printer's paper discharge outlet.
- Always unplug the electrical cord with installing or uninstalling the interface card.
- Avoid sudden changes of the environment even if the ambient temperature and humidity are within standard.
- Do not store or use the printer in locations that are dusty, oily or exposed to metallic dust.
- Do not change the cutting more or the paper while in operation.
- Never unnecessarily disassemble the printer or its parts.

### 9.2 Precautions Concerning Safety

- After printing, the surface of the print head is extremely hot. Do not touch directly with your hands.
- Do not touch the cutter or the tear bar directly with your hands.
- Be very careful because there is the possibility of injury by handling the edges of the printer mechanism (particularly the metal parts).
- When the printer cover is opened or closed, be careful not to allow your fingers or hands to get caught in the rotating parts.
- When performing maintenance on the printer, always unplug the power from its outlet before starting your work.
- The environment for use must be within the ranges specified in the environment specifications.
- Do not drop foreign matter with electrical conductivity, such as paper clips, onto the product.
- Do not disassemble or modify the printer.
- Absolutely never place the printer in an unstable location.
- Never place the printer in a highly humid or dusty environment because there is the danger of printer failure, fire or electrical shocks.
- Never place objects or sit on the printer.
- When not using the printer for an extended period of time, always unplug it for safety.



10. ACCESSORIES

Switch Cover Roll Paper Guide (For 69.5 mm and 57.5 mm width paper) Power Cord CD - ROM Installation sheet



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Please access the following URL http://www.star-m.jp/eng/dl/dl02.htm for the latest revision of the manual.

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